



# Central Kentucky Computer Society

CKCS Resource Center, 160 Moore Drive, Suite 107, Lexington, Kentucky 40503 (859) 373-1000 [www.ckcs.org](http://www.ckcs.org)

December 2018..

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Vol. 26 No. 12

**TECH NIGHT, Monday, December 10, 2018, at 7 p.m.**

## It's Holiday Party time

Join your fellow computer society members for the annual Holiday Party on Monday, December 10, at 7 p.m. It's a great way to get into the holiday spirit. The food is always the highlight of the evening as everyone brings a favorite appetizer or a dessert to share. Every year we are overwhelmed with the delicious selection of food our members bring. Soft drinks and coffee will be provided by CKCS.



We will have a short program for the evening highlighting some favorite apps. Kaye Arnold will demonstrate an app that she uses to hear a muted TV in a noisy restaurant or hear her own TV through her earphones. Susan Umberger has two neat apps she uses to transform photos from her trips into keepsake mementos. Janet Cartmell will show how she carries a secure copy of her passport when she travels. Joe Dietz will show apps that you can use to identify plants when you are taking garden tours.

Talking pets and singing elves will be a couple of the fun apps of the evening.



**SEE WHAT IS IN YOUR NEWSLETTER  
THIS MONTH**

## Contents

It's Holiday Party time .....	1
President's Comments.....	3
Another year in the books! .....	3
TECH TALK .....	4
Let's talk about cookies.....	4
November Digital Photography Contest.....	5
News to Use .....	7
Digital Photography SIG cancelled for December ..	7
Holiday office hours.....	7
Tech Night door prize winner .....	7
Inclement weather policy.....	7
Windows Special Interest Group.....	8
Microsoft Word Processing SIG .....	8
Don't ever share your password or pin #.....	9
Computer tips from CKCS members and friends ....	12
Computer tip – Undesired calls on your cell phone .....	12
Protecting Your Privacy .....	13
New Members and Renewals.....	14
December 2018 CKCS SIG Schedule .....	16
This Month's Best Videos / Shows .....	17
A few Funny Pages / Useful Information .....	18
CKCS List of Special Interest Groups.....	21

**Central Kentucky  
Computer Society**  
Incorporated

CKCS Resource Center  
160 Moore Drive, Suite 107  
Lexington, Kentucky 40503  
(859)-373-1000

**OFFICERS**

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Vice-President: Joe Dietz  
Secretary: Larry Trivette  
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Larry Mitchum  
Eugene Potter  
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*Tenure end June 30, 2020*  
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Ben Rice  
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Submit items for publication to:  
[newsletter@ckcs.org](mailto:newsletter@ckcs.org)



# President's Comments

By **Brooke Thomas**  
[president@ckcs.org](mailto:president@ckcs.org)

## Another year in the books!

As another successful year heads toward a close, I believe we have enjoyed much success. During the year, we offered 23 classes, 27 workshops, eleven Tech Night presentations and we have had five different Special Interest Groups meeting each month.



Many of the topics covered during the Tech nights included security issues: how to protect yourself on the internet, how to avoid scams in emails our phones, and how to protect your IoT's. In

this issue, we continue to stress the importance of your security. We also learned about the various DNA genealogy test kits, how to cut the cable cord and stream TV, and got up to date information on the new fiber optics company coming to Lexington. We got an overview of the new Microsoft Surface Devices and learned some simple ways to edit our photos on the computer.



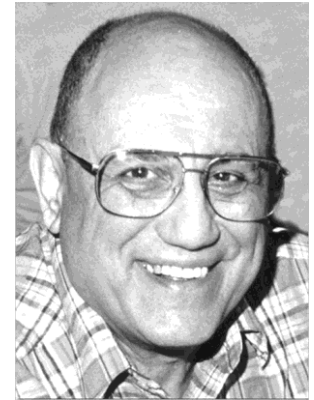
The new year promises to be just as informative. The 2019 Spring classes start in February. In the lineup are 9 classes and 8 workshops. The topics range from Windows 10 to Beginning Photography. A six-week Corel PaintShop Pro class is going to be held, as well as a six-week iPhone class. Complete details about the Spring classes and workshops will be in the January CKCS newsletter. **CKCS**

# TECH TALK

by Joe Isaac

[joeisaac1234@gmail.com](mailto:joeisaac1234@gmail.com)

## Let's talk about cookies



**NO, NOT THESE CHOCOLATE CHIP COOKIES -- I'M TALKING ABOUT BROWSER COOKIES:**

**Browser cookies are good, they make life easier and don't take up much space.**

First, let's start with what cookies are. Cookies are simple text files that are created when you open a website. They help user navigate websites and perform certain functions. Cookies are used when you tell a website to "remember me", or when you log onto a message board, play online games, and a bunch of other things. A cookie allows you to log onto a website without having to enter your email and password every time. They can only be read by the site that creates it.


The main purpose of a cookie is to identify users and possibly prepare customized Web pages or to save site login information for you.

They make surfing the web more seamless, and help websites operate more profitably and with greater efficiency. They record which pages you viewed, and how long the visitor stays and can help you return to a place you visited.

Cookies may store street addresses, city and zips, passwords, credit card numbers, etc. which allows you to enter those with a single click and are used by web servers to know whether the user is logged in or not, and to which account they are logged in, like your bank or stock broker.

Cookies were designed to be a reliable mechanism for websites to remember information, such as items in a shopping cart or to record the user's browsing activity (including clicking particular buttons, logging in, or recording which pages were visited by the user as far back as months or years ago).

Cookies are designed to save you time and trouble. The chocolate chip kind are also rather tasty!

There is a theory that the name for browser cookies came from the Chinese fortune cookie which usually contains a chunk of text, but there are arguments against that. 



## Digital Photography SIG



*There will be no  
Digital Photography Special  
Interest Group in December.*

*Take this time to spend with family  
and friends and enjoy the season!*

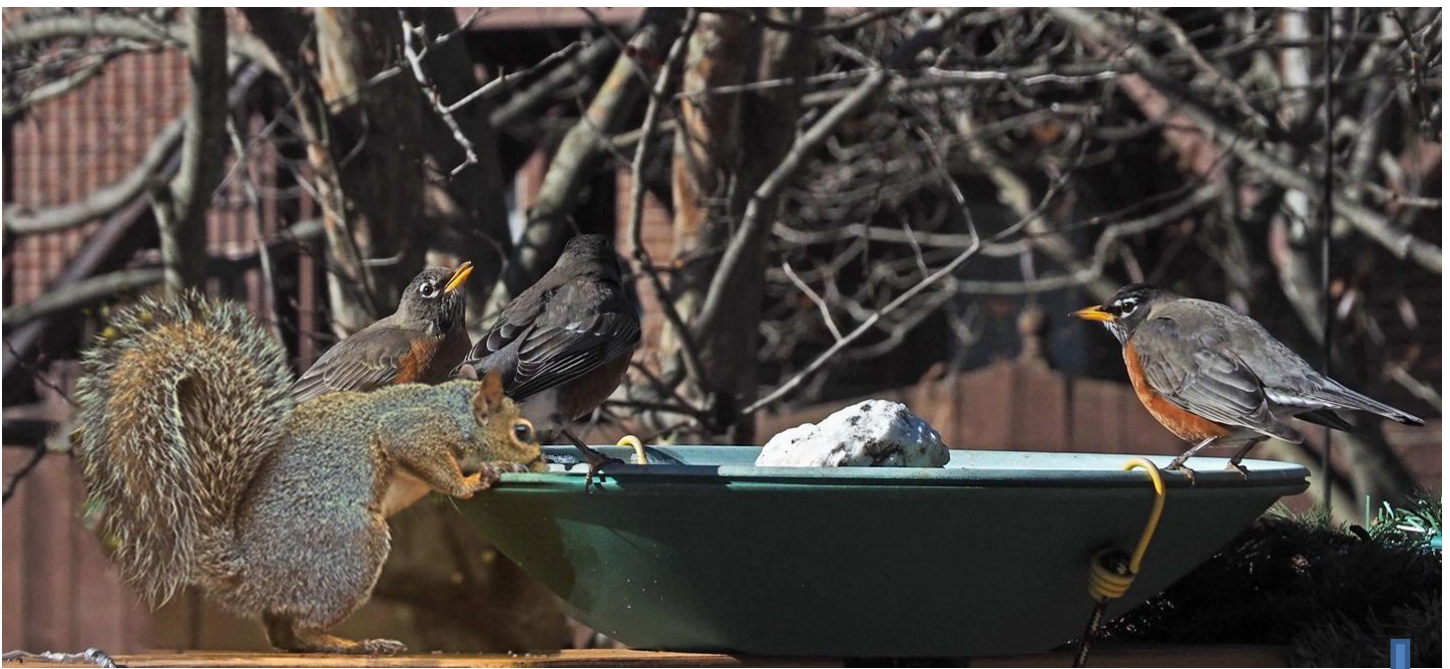


*See ya in January!*

*Joe*

## November Digital Photography Contest

Category: "Composites"  
First Place – Kevin MacNaughton



Tie for second place

**Carolyn Nichols**



**And**

**Ann Campbell**



CKCS

# News to Use

## Digital Photography SIG cancelled for December

In December, Joe Dietz is following his tradition of not holding his SIG meeting on the fourth week of the month in December as it occurs just days before the Christmas holidays. He says "Take this time to spend with family and friends and enjoy the season". His next SIG will be in January 2019.

## Holiday office hours

A Merry Christmas and a Happy New Year to all. Allowing the office staff free time for the Christmas and New Year holidays, the CKCS office will be closed December 24 through January 1 in observance of the Christmas and New Year holidays according to CKCS office coordinator Jan Lyman.

Even though closed, telephone messages left will be monitored from time to time and a response can be expected within a day or two.

## Tech Night door prize winner

Each month, a name of a person attending Tech Night is selected by a computer to win the door prize awarded at the CKCS board of directors. This month, David Blondell, pictured at right, was the winner and he selected a four-port hub from the four items offered as prizes this month. The prizes offered vary from month to month.



## Inclement weather policy

When CKCS classes, seminars, workshops, or SIGs are scheduled and there is bad weather, such as snow, ice, high winds etc., our policy about canceling the class or SIG is left to the discretion of the class teacher or SIG leader.

When there is bad weather many times the roads in the city become reasonably clear by mid-morning or afternoon and an instructor might decide to continue with a class. It is the members/students decision as to whether the roads you travel are safe enough for you to use and to determine if you should attend or miss a class or event. Check your email in the event of a cancellation. Call the office to hear if there is a recorded message about an upcoming SIG.



For CKCS office workers, if Fayette County Public Schools are called off because of weather, it is up to the individual office worker to decide whether they will be at CKCS or not.



## Windows Special Interest Group

Tuesday, December 11, 2018

7:00 pm



Mike Seiler  
Windows SIG Leader

If using Windows 10 you have probably noticed the number of built in advertising and notifications that are displayed. Fortunately, most of these can be turned off by tweaking the Settings Windows. During the December Windows 10 SIG meeting I will show you what you need to change to disable most of these “problems”.

Please send any questions and/or topics you want me to talk about in the Windows 10 SIG to: [w10sig.ckcs@gmail.com](mailto:w10sig.ckcs@gmail.com)

## Microsoft Word Processing SIG

On Tuesday, December 4, at 7 p.m., Larry Trivette will demonstrate how to create a mailing address file and use Word’s Mail Merge tool to create and print mailing addresses using that file you create.

He also invites attendees to bring a problem file on a USB/Flash thumb drive and he will try to solve it.

## Central Kentucky Computer Society



**Will be closed December 24 through January 1**

*We thank you for being a member of CKCS.*

*All of us on the board of directors wish you a  
Joyous Holiday Season plus a terrific New Year!*



# Don't ever share your password or pin #

By Jerry Heaton  
Editor, CKCS newsletter

The importance of protecting your personal information has been stressed time and again here in class, seminar presentations, SIG sessions and in this publication. Yet we still hear of occasions where someone has fallen for a scam which has cost them money, time and much aggravation.

I would like to think no one in our group has fallen for a scam of any type that cost them money. But I would almost bet someone I know has become a victim. I don't know it and probably never will because victims don't like to admit their stupidity – maybe that is a harsh word let's just say for being such a 'soft touch'.

Most people become victims only when they believe someone person convinces them they have a great chance to make some easy money or perhaps save them a lot of money.

I offer only a few rules which you should follow to keep from becoming a scam victim.

1. Don't answer or linger on the phone with a caller you don't know – even if they are from your own area code. Scammers and hackers can be anywhere in the world and still use you home area code.
2. If your phone rings once and then hangs up. DO NOT call back thinking the call was important and just got dropped. It could be their intent is to get you on the line and involve you in a lengthy conversation with the goal to keep you online as long as possible. There are area codes in the Caribbean that charge many dollars per minute which can be added to your phone bill.
3. If your phone rings and your caller ID shows someone you don't know – don't answer the call. If you decide to answer the call and don't recognize the voice – hang up

Should you do decide to ignore the above suggestion, and answer a call – more rules:

1. Don't trust anyone who calls with a great deal for you, which seems almost too good to be true – it likely is too good to be true.
2. Never ever give anyone your password – no one needs to know that but you.
3. Never ever give anyone your pin number – no one needs to know that but you.
4. Never ever give anyone your banking information – no one needs to know that but you.

All this discussion came to mind as a CKCS board of directors member Jan Landers sent me the follow scam notice to put in the newsletter this month. It credits no individual or location, nor does it



identify the author. The scam though is new to me and seems plausible. Just remember, this story may be new and true, or maybe not, It begins:

*Alert your family and friends. Just when you thought you'd heard it all. Beware of people bearing gifts.*

*The following is a recount of the incident from the victim:*

*Wednesday a week ago, I had a phone call from someone saying that he was from some outfit called: "Express Couriers," (The name could be any courier company). He asked if I was going to be home because there was a package for me that required a signature.*

*The caller said that the delivery would arrive at my home in roughly an hour. Sure enough, about an hour later, a uniformed delivery man turned up with a beautiful basket of flowers and a bottle of wine. I was very surprised since there was no special occasion or holiday, and I certainly didn't expect anything like it. Intrigued, I inquired as to who the sender was.*

*The courier replied, "I don't know, I'm only delivering the package."*

*Apparently, a greeting card was being sent separately. (The card has never arrived!) There was also a consignment note with the gift.*

*He then went on to explain that because the gift contained alcohol, there was a \$3.50 "delivery/verification charge," providing proof that he had actually delivered the package to an adult (of legal drinking age), and not just left it on the doorstep where it could be stolen or taken by anyone, especially a minor.*

*This sounded logical and I offered to pay him cash. He then said that the delivery company required payment to be by credit or debit card only, so that everything is properly accounted for, and this would help in keeping a legal record of the transaction.*

*He added, "Couriers don't carry cash to avoid loss or likely targets for robbery."*

*My husband, who by this time was standing beside me, pulled out his credit card, and the "delivery man," asked him to swipe the card on a small mobile card machine with a small screen and keypad. Frank, my husband, was asked to enter his PIN number and a receipt was printed out. He was given a copy of the transaction.*

*The guy said everything was in order and wished us good day.*

*To our horrible surprise, between Thursday and the following Monday, \$4,000 had been charged/withdrawn from our credit/debit account at various ATM machines.*

*Apparently the "mobile credit card machine," which the deliveryman carried now had all the info necessary to create a "dummy" card with all our card details including the PIN number.*

*Upon finding out about the illegal transactions on our card, we immediately notified the bank which issued us a new card, and our credit/debit account was closed.*



*We also personally went to the police, where it was confirmed that it is definitely a scam because several households had been similarly hit.*

***WARNING: Be wary of accepting any "surprise gift or package," which you neither expected nor personally ordered, especially if it involves any kind of payment as a condition of receiving the gift or package. Also, never accept anything if you do not personally know or there is no proper identification of who the sender is.***

Jan, the board member who sent me this added this comment, "Above all, the only time you should give out any personal credit/debit card information is when you yourself initiated the purchase or transaction!"

No doubt you might think of another rule or two that should be added to this list to protect ourselves.

**CKCS**

**Our Dr. Fixit and iHelp volunteers solve  
problems  
on members' sick computers, tablets, and  
phones**

**Just bring your CPU or laptop computer. CKCS has keyboards and monitors on hand. They try to solve your problem or recommend what you need to do. Make sure portable items are fully charged.**

**FIRST SATURDAY OF EACH MONTH  
10 A.M. to Noon**

# Computer tips from CKCS members and friends

Members are invited to share their favorite computer tips with other members. They may involve your use of computers, tablets or phones. Please use this opportunity to help one another on these pages. Be brief but complete. Send your tip to [Newsletter@ckcs.org](mailto:Newsletter@ckcs.org) – please include your name and phone number should the editor need to contact you.

## Computer tip – Undesired calls on your cell phone



It appears that many of the reasons for purchasing a cellular phone are no longer valid. Robo-callers have your cell phone number. Lists of Cell phone numbers are being called by a lot of people who you would be better off ignoring. There are so many calls to your cell phone from people that you really don't want to talk to.

There are legitimate and not-so-legitimate charities that call requesting donations.

People who want to separate you from your identity and money. Spoofers or those who are pretending to represent organizations or calling from area codes and phone prefixes to which you relate. Don't be fooled!

Most cell services today offer caller ID and answering systems so let's make use of them to weed out the good from the bad. I usually check the caller ID to see if it is someone I know. (someone who is on my phone contact list). If the caller is not recognized. I can silence the ringer by quickly tapping the on/off button or send the caller directly to voice mail by tapping the on/off button twice.



Trust me. If it is important the caller will leave a voice mail. If not, your time has not been wasted.

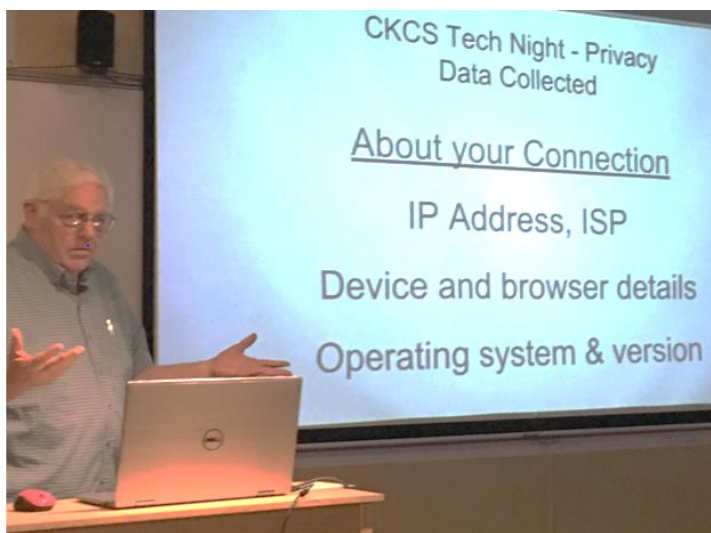
**This tip provided by Larry Mitchum**

# Protecting Your Privacy

During the November Tech Night, participants learned how to opt out of default privacy setting to protect some of their information. Interest in this subject has been increasing since the recent European General Data Protection Act prompted privacy emails. There are ways of controlling how your information is used and with whom it is shared, but the settings are hidden and hard to find. Three of our presenters attempted to make the process a little less daunting.

**Brooke Thomas** led off the discussion by showing participants how they can control who sees their *friends* list, and the *people, pages, and lists* they follow. She showed how to control posts to their timeline, limit facial recognition, She also demonstrated how to turn off information shared with advertisers about relationship status, employers, job titles and education, and how to opt out of using their names in ads Facebook shows to *friends*.

**Joe Dietz** continued the discussion by explaining how to turn off location services on the iPhone and opt out of information sharing with Apple Analytics. He showed how they can limit Ad Tracking, enable two factor authentication, and how to select DuckDuckGo as their search engine. He gave the pros and cons of Geo Tagging and demonstrated how to automatically delete messages.



**Bob Brown**, pictured at left, tackled the information gathering practices of Amazon, Microsoft and Google. He explained how data is collected via the internet and the types of information collected: names, addresses, location, browsing history, shopping and payment history. He showed participants the privacy agreements for these three big companies. During his research on this subject he

discovered a map of the trips he has taken along with the stops along the way and a history of every YouTube video he has watched.

The inspiration for this Tech Night came from an article in the **Washington Post** titled, *Hands off my data! 15 default privacy settings you should change right now*. If you would like more information on this subject check the Post article using this link. <https://www.washingtonpost.com/news/the-switch/wp/2018/06/01/hands-off-my-data-15-default-privacy-settings-you-should-change-right-now/?noredirect=>

The article has links that go directly to many of the privacy settings discussed .



Review by Brooke Thomas

# New Members and Renewals

During the period from 10/24/2018 to 11/20/2018

We welcome the following new members during this reporting period:

**Janice M Cox  
David G. Johnson  
Ric E. McGee  
Pat C. Vaughan**

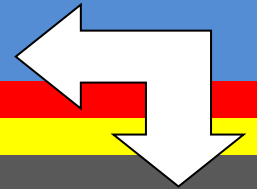
We thank and welcome the following members who renewed their memberships during this reporting period:

**Kathy Brinegar  
Joe Clancy  
Frances K. Fresh  
Edyie B. Kelly  
Maxine Littrell  
Beverly Norris  
Mary A. & Craig Olson  
Jo Ann Shenk  
Carmel Wallace**

Information furnished by CKCS Board of Directors member Ben Rice ([ben.rice@ckcs.org](mailto:ben.rice@ckcs.org)) 

Not a member ?  
We invite you to join CKCS

Here is how: It is simple and quick



Call (859) 373-1000 and a friendly office supervisor will be glad to help you.

or

Stop by the CKCS Resource Center at 160 Moore Drive, Lexington 40503.

Office hours Monday through Thursday, 10 a.m. to 4 p.m.

Friday 10 a.m. to 1 p.m.

We need you and will welcome you as a full-fledged member.  
Members are eligible to attend all Special Interest Group sessions.

Members receive a discount on all classes, workshops, and seminars

Follow us on facebook and see the latest notifications.

facebook



<https://www.facebook.com/CKCS.org/>

# December 2018 CKCS SIG Schedule

Larry Trivette prepared this special SIG calendar for this newsletter.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
26 Nov	27 Nov	28 Nov	29 Nov	30 Nov	1 Dec
7 p.m. <b>FoxPro Database</b> GARLAND SMITH	7 p.m. <b><u>Digital Photography</u></b> JOE DIETZ		9 a.m. <b>Photography Chat</b>		10 a.m. <b>Dr. Fixit, iHelp, &amp; Android Help</b> Bring in your problem PC, Mac, iPhone, iPad, or Android device and we'll try to help
3 Dec	4 Dec	5 Dec	6 Dec	7 Dec	8 Dec
	7 p.m. <b><u>Word Processing</u></b> LARRY TRIVETTE		9 a.m. <b>Photography Chat</b>  1:30 p.m. <b>Tech Chat</b> BOB BROWN  7 p.m. <b>Board of Directors</b>		
10 Dec	11 Dec	12 Dec	13 Dec	14 Dec	15 Dec
7 p.m. <b>Tech Night</b> <b>Holiday Party</b> — Members Favorite Apps & Gadgets	7 p.m. <b>Windows 10</b> MIKE SEILER		9 a.m. <b>Photography Chat</b>  7 p.m. <b><u>Mac &amp; iPad</u></b> KURT JEFFERSON		
17 Dec	18 Dec	19 Dec	20 Dec	21 Dec	22 Dec
			9 a.m. <b>Photography Chat</b>  7 p.m. <b><u>Access Database</u></b> STUART ZAHALKA		
24 Dec	25 Dec	26 Dec	27 Dec	28 Dec	29 Dec
7 p.m. <b>FoxPro Database</b> GARLAND SMITH <b>No Meeting this Month</b>	7 p.m. <b><u>Digital Photography</u></b> JOE DIETZ <b>Christmas Holiday</b> <b>No Meeting this Month</b>		9 a.m. <b>Photography Chat</b>  7 p.m. <b><u>Unix/Linux</u></b> LEWIS GARDNER		



# This Month's Best Videos / Shows

## SUGGESTIONS:



To view a video, just click on the appropriate link below. Once you finish viewing a video, if you maximized the video to full screen, minimize the image by clicking that same full screen icon.

Then click on the arrow in the upper left corner of your monitor. The arrow might look like one of the images at left. That should return you to the video page in the newsletter.

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*A unusual musical proposal*

[https://www.youtube.com/watch?time\\_continue=3&v=f6u6hxSljQ8](https://www.youtube.com/watch?time_continue=3&v=f6u6hxSljQ8)

*Furnished by Jerry Heaton*

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*2-D mini basketball trick shots -- someone out there needs to find something to do*

[https://www.youtube.com/watch?time\\_continue=2&v=jWpl58iJ1oo](https://www.youtube.com/watch?time_continue=2&v=jWpl58iJ1oo)

*Furnished by Jerry Heaton*

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*Something appropriate for Veterans Day. A Ky high school chorus tradition*

<https://www.youtube.com/watch?v=VggHqIPjEol>

*Furnished by Harvey Shackelford*

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*Astronaut Chris Hadfield debunks space myths*

[https://www.youtube.com/watch?time\\_continue=1&v=t6rHHnABoT8](https://www.youtube.com/watch?time_continue=1&v=t6rHHnABoT8)

*Furnished by Jerry Heaton*

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*Cow seeks man's help with her new born calf*

[https://www.youtube.com/watch?time\\_continue=2&v=bp3Y\\_ccHKeA](https://www.youtube.com/watch?time_continue=2&v=bp3Y_ccHKeA)

*Furnished by Jerry Heaton*

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*US Marine Corps answering machine*

[https://www.youtube.com/watch?time\\_continue=2&v=NOg8i0R3T1E](https://www.youtube.com/watch?time_continue=2&v=NOg8i0R3T1E)

*Furnished by unknown*

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*Aerial dance group on American's Got Talent*

[https://www.youtube.com/watch?time\\_continue=4&v=EJjh19zO1lk](https://www.youtube.com/watch?time_continue=4&v=EJjh19zO1lk)

*Furnished by D Stans*

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*Grand prize magic act*

<https://www.youtube.com/watch?v=CvzMqIQLiXE>

*Furnished by*

---

*Several ingenious factory machines*

<https://www.youtube.com/watch?v=f8UKOWbAxWw>

*Furnished by Bill Heaton*

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*Internet names for Animals*

[https://www.youtube.com/watch?v=U7wiZ\\_liPCQ&list=PLUoebdZqEHTygG\\_DML0kNfbjnkV-MLnwi&index=2](https://www.youtube.com/watch?v=U7wiZ_liPCQ&list=PLUoebdZqEHTygG_DML0kNfbjnkV-MLnwi&index=2)

*Furnished by Bill Heaton*

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CKCS

# A few Funny Pages / Useful Information

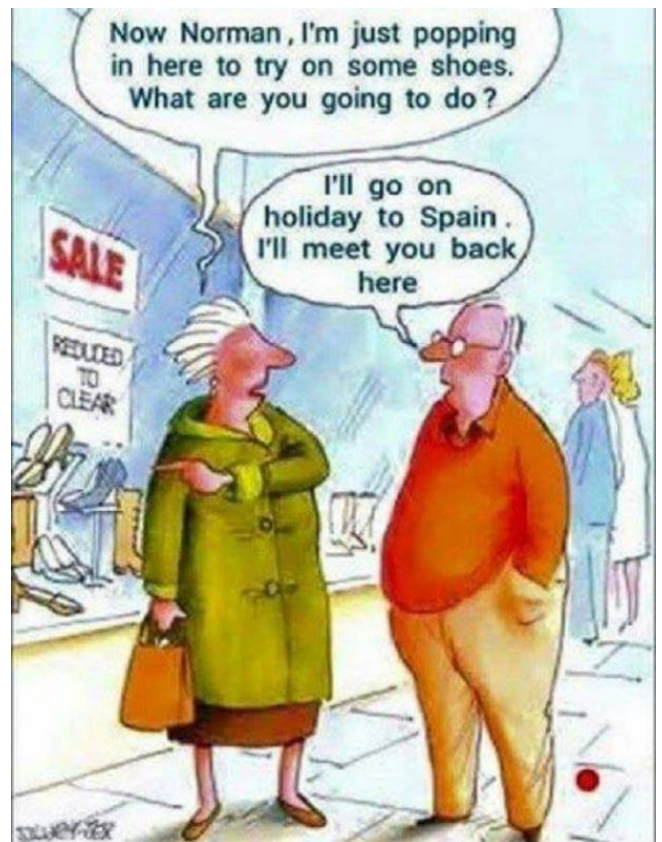
**Do you ever wake up, kiss the person sleeping beside you, and feel glad that you are alive? I just did and apparently will not be allowed on this airline again....**

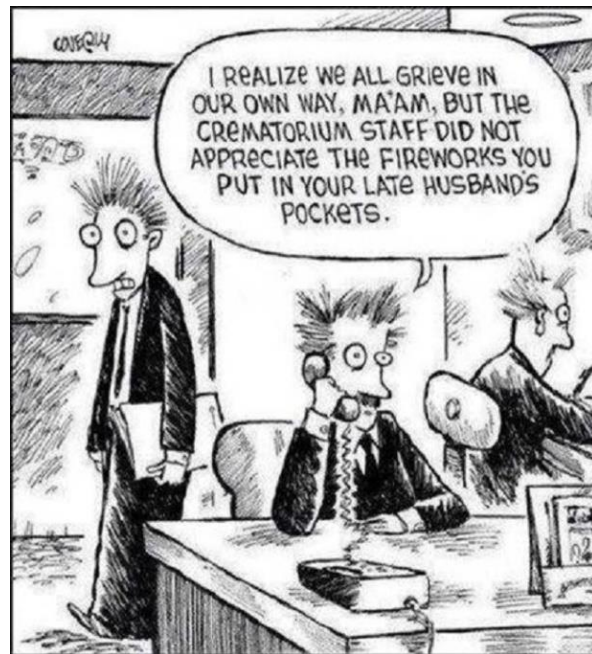
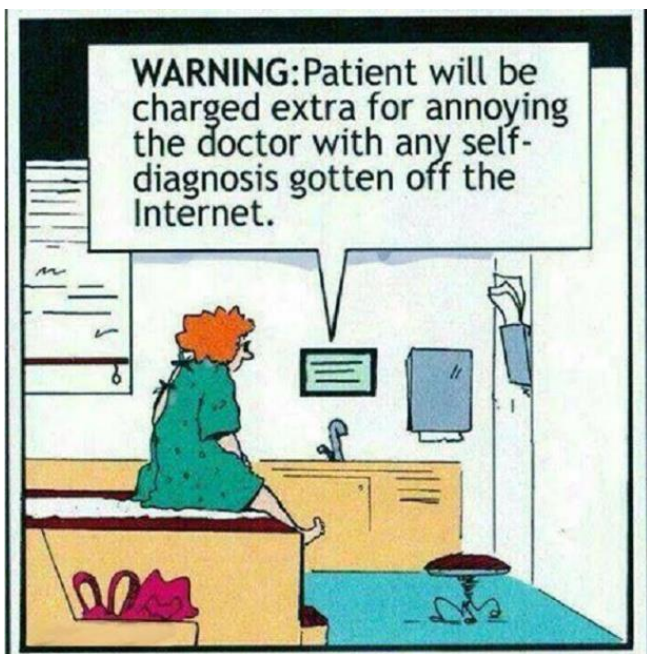
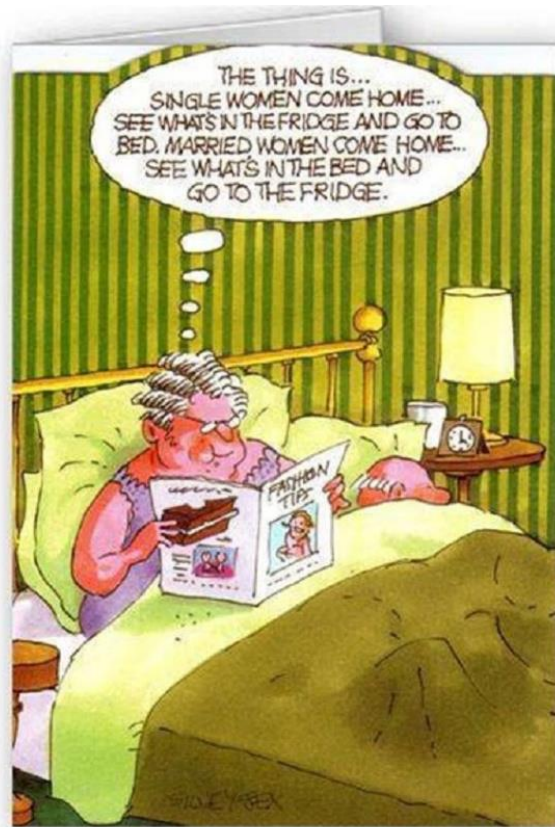
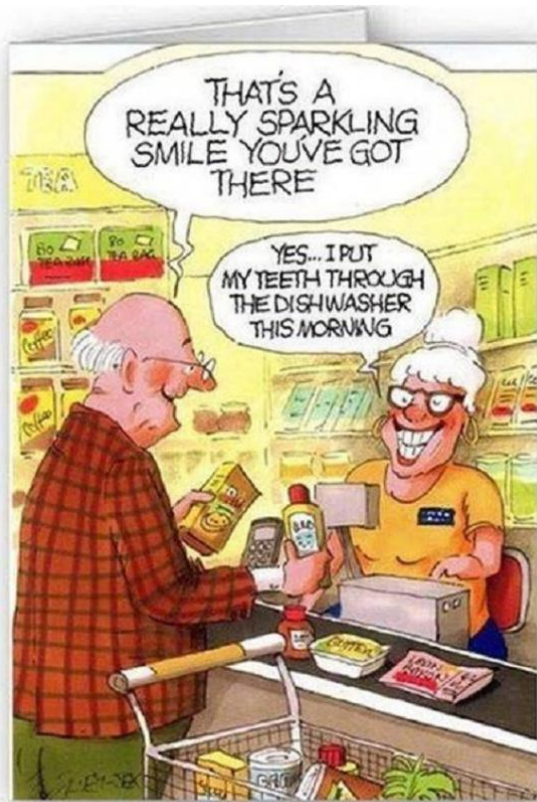
A wife got so mad at her husband she packed his bags and told him to get the hell out. As he walked to the door she yelled, "And I hope you die a long, slow, and very painful death." He turned around and said, "So, you want me to stay?"

**NEW UTENSILS FOR**



**PEOPLE ON A DIET**





Cartoons furnished by Jan Lyman

# Supporting CKCS for more than 25 Years!



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- . Smartphone Screen Repair

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### FREDDY'S TOP TIPS TO IMPROVE YOUR COMPUTER PERFORMANCE AND SECURITY:

- » **Upgrade your hard drive to a SSD (Solid State Drive):** now 120GB and 250GB SSD drives cost under \$100.00; the SSD positive impact on the performance of a computer is simply unbelievable.
- » **Do Image Backups of your computer:** of the whole computer (OS, programs, settings, everything) and **no only your documents and personal files;** use Acronis Backup Software to do monthly (and weekly) completely unattended image backups of your computer to a second hard drive (a USB connected one but preferable an internal one).
- » **Use MalwareBytes software to protect against malware:** and better yet use the Premium version (only \$15 per computer per year);
- » **Windows 10 is GOOD and free** (for existing Windows 7 and Windows 8 computers)! Welcome back to the Windows 7 like interface that most everybody feel at home with. Please be also aware that Windows 10 expand the amount of information obtained by Microsoft from your computer usage (more on it can be read at many places online including <http://www.polygon.com/2015/7/31/9075531/windows-10-privacy-how-to>).
- » **Make sure that you are visiting the website that you really want to visit;** there are many misleading sites that try to trick you into believing that they are the intended legit site ... but they are not! Be careful with the spelling of the name of a site; be careful with the first "findings" of the search engines; most times they are no findings but (many times deceptive) advertising.
- » If somebody call you about the "problems of your computer" **simply hang off;** they are not legitimate people so do not even waste your time even threatening them.

Aug '15



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# CKCS List of Special Interest Groups

Each month the Central Kentucky Computer Society offers ten Special Interest Groups (SIGs) which may be attended by members and their guests. Visitors are cordially invited to become active CKCS members. Starting times of SIGs are as indicated in the listing. Always check the “Monthly Schedule” and the “Newsletter” link on the CKCS home page for any schedule changes [www.ckcs.org](http://www.ckcs.org).

## DATABASE SIG

**Meets monthly on the fourth Monday at 7 p.m. – Leader Garland Smith**

## DIGITAL PHOTOGRAPHY SIG

**Meets monthly on the fourth Tuesday at 7 p.m. – Leader Joe Dietz**

The Digital Photography Special Interest Group is a forum to provide and share information about digital imaging. The SIG frequently has guest speakers to cover a wide range of topics that are related to digital imaging. Some of our past topics have been on digital archiving (AKA Backup), getting the best out of your point-and-shoot camera, effective lighting when taking pictures, restoring old photos, and many others. The goal of this SIG is to help attendees to better understand digital imaging, learning how to get the best out of their cameras and how to improve their images with digital imaging software such as Corel’s Paint Shop Pro, Photoshop CS/Elements, Gimp, or other programs. Each meeting starts with a photo contest with a variety of different categories.

## DR. FIXIT SIG

**Meets monthly on the first Saturday at 10 a.m. – Leaders are Bob Brown, Ben Rice, James Osborne, and Mike Seiler**

Bring in your sick computer for evaluation. Our “experts” will diagnose the problem and if possible make simple repairs. All you need to bring is the CPU. Our leaders will use a mouse, and monitor, we have on hand.

## iHELP SIG

**Meets monthly on the first Saturday at 10 a.m. in the classroom. iHelp leaders Jeannine Essig, Lilly Crawley, Janet Cartmell, Kurt Jefferson, Joe Settles, Brooke Thomas, and Joe Dietz**

Bring your questions about Apple iPhone, tablets, and computers. Our iHelpers offer one-on-one advice and suggestions. Your devices you bring should be fully charged.

## MAC AND IPAD SIG

**Meets monthly on the second Thursday at 7 p.m. – Leader Kurt Jefferson**

Attendees are encouraged to bring their Mac laptops and iPad tablets to experience firsthand the tips provided at each meeting. Whether you’re a beginner to the Mac or iPad, or you’ve been using both devices for several years, you will walk away with plenty of tips, tricks, and advice to make your computer experience more enjoyable. The Mac and iPad SIG tackles issues to help make both Apple’s Mac computers or its iPad tablet easier to use and more enjoyable. We deal with a variety of topics ranging from Mac OS X (pronounced “10”) to iOS, the operating system running Apple’s iPad. We share tips at every meeting and provide insights to empower users to get more out of their Macs and their iPads. Users, you’ll walk away with plenty of tips, tricks, and advice to make your computing experience more enjoyable.



# MICROSOFT ACCESS SIG

Meets monthly on the third Thursday at 7 p.m. – Leader Stuart Zahalka

# TECH CHAT SIG

Meets monthly on the first Thursday at 1:30 p.m. – Leader Bob Brown

Keeping up with personal and home technology is getting harder. New products and new internet services are coming rapid fire. The purpose of the Tech Chat Group is to talk about technology as it happens. We are trying to stay aware of new ideas and understand what impact they will have on us.

# WINDOWS SIG

Meets monthly on the second Tuesday at 7 p.m. – Leader Mike Seiler

Topics covered may be: Windows 10, Cortana, Edge, Alarms & Clock, Photos, Google Maps, Spotify, Settings, Mail, Control Panel, System Restore, Disk Cleanup, Desktop, Taskbar.

# WORD PROCESSING SIG

Meets monthly on the first Tuesday at 7 p.m. – Leader Larry Trivette

The Word Processing SIG starts with questions from classmates where the SIG leader and all attending help provide solutions and answers. In fact, many of the topics presented during each session come from questions received by email during the month. Topics are presented so that new, as well as advanced, computer

users will benefit by attending. This workshop uses several Microsoft Word versions during the SIG.

# UNIX / LINUX SIG

Meets monthly on the fourth Thursday at 7 p.m. – Leader Lewis Gardner

The Linux SIG handles a wide range of technical topics. Linux is based on Unix, which is the granddaddy of modern networking. We spend a considerable amount of time on servers, networks, routers, access points, and general network configuration. These operating systems are at the heart of many devices in our increasingly connected world. Come out and we will try to get your questions answered, troubleshoot your problems, or configure your devices. 