



Central Kentucky Computer Society

CKCS Resource Center, 160 Moore Drive, Suite 107, Lexington, Kentucky, 40503 (859) 373-1000 www.ckcs.org


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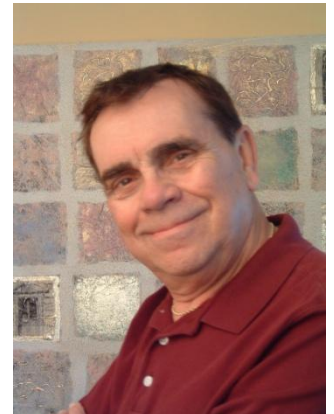
Posted: July 30, 2013

Tech night to feature tips, tricks, and fun on Monday, August 12

You are invited and we hope you will bring a friend !

On the CKCS Tech Night on Monday, August 12, we plan a casual, free flowing presentation of some of Jerry Heaton's favorite tips and tricks using a variety of computer programs. They will involve using and creating email, viewing web sites, working with Microsoft Word and other MS programs; and using and changing pictures in your documents and working around the hated red  in emails.

He will discuss some of his pet peeves regarding computing/emails; and you are encouraged to discuss your pet peeves as well. We hope you will reveal your solution to those concerns, which might improve everyone's computer knowledge.



Jerry plans to get several very knowledgeable CKCS members involved to provide ideas that together might make your computer experience a happier one. We will activate SKYPE, the popular phone / picture program.

He will have a selection of videos you might enjoy.

Jerry has been a member of CKCS since 1990, and for ten years he led the Microsoft Word Processing SIG. He presently serves as editor of this monthly newsletter.

Come and be a part of a fun, educational and enjoyable evening. It starts at 7 p.m.

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See what is in your newsletter this month

Click on your topic of interest

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Central Kentucky Computer Society

Incorporated

160 Moore Drive Suite 107
Lexington, Kentucky 40503
(859)-373-1000

OFFICERS

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Tenure end June 30, 2014

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Tenure end June 30, 2015

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President's Comments

By Brooke Thomas, CKCS President



OFFICE SUPERVISORS GET WELL-DESERVED VACATION

CKCS Office Supervisors will be on vacation from Monday, August 5, to Friday, August 16. We are so thankful for their hard work and for Jan Landers-Lyman's leadership. These dedicated members volunteer their time each week to staff the office Monday through Friday from 10 a.m.- 4 p.m.

Just because there will be no one answering the phone for those two weeks does not mean all activities will cease. Not everyone is going on vacation that week so check with the individual teachers and SIG Leaders to see if their events have been canceled. Joe's Windows SIG, the Mystery Workshop, and Word SIG are taking the month off.

FALL CLASSES IN THE PLANNING STAGES

We are gearing up for fall classes. Larry Trivette is working on the schedule. Most classes will start mid-September with a few beginning the second week and at least one starting in October. Check the class schedule on the website periodically for updates. Larry Mitchum will also announce the classes in "This Week at Your Computer Society".

We would also like to develop more classes and recruit more instructors. Let us know what kind of classes you want and if you have any suggestions for instructors.

PUBLICITY NEEDED

We are looking at ways to advertise our classes and would appreciate your suggestions and participation in getting the word out. The announcement in the Lexington Herald Leader is our most successful source for new students and members. We also distribute brochures at the libraries, fitness clubs, photo, computer stores, senior citizens' centers, and other venues. If you have a creative approach and would like to help, please let me know.

A DIFFERENT KIND OF TECH NIGHT

Jerry Heaton has agreed to conduct our Monday Tech Night program in August. That will be at 7 p.m. August 12, here at the Resource Center. We can always count on Jerry to have a special, well-organized program and I think this is going to be one of them. Be sure to check the details on page 1 of this newsletter. Mark your calendar and bring a friend with you. Let's introduce new people to CKCS.

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The fun and art of photographing birds

Digital Photography Special Interest Group
August 27, 2013
7:00 p.m.



Joe Dietz
Digital Imaging
SIG Leader



Hank Yacek will be a guest speaker this month. One of Hank's specialties is bird photography. Hank was resident naturalist at the Land-between-the-Lakes and led many hikes discussing native and migrant birds in his area. He has presented many talks about bird photography. Locally he has made presentations at Flora Cliff and Wild Birds Unlimited to name a few. Hank will give us a lot of tips and information on ways to get the best bird pictures.

The August photo contest

This month our photography contest will be "**Street Photography**". Dig out an old photo or get out and take some creative shots! Send your image to joedietz@aol.com no later than August 26.

Come join us, and bring a friend!

The July Hall of Fame Photo Contest

The annual **Hall of Fame** photo contest consisted of 45 photos and attracted a large crowd to view and vote for their favorites. The categories included **Fountains**, **Manipulated photos**, and **Windows**.

The best of show was the first place photo of the three categories. This years' Best of Show photo was selected to be in the Fountains category, a photo by Kevin MacNaughton. See next page.

All winning photos are shown in miniature on page 6 and the originals will be on display on the walls or in the windows at the CKCS Resource Center. On your next visit, be sure to view and enjoy these original works of art.





JOE DIETZ offered suggested criteria members should consider when evaluating the photos in this year's Hall of Fame contest. Each member voted for first, second and third in each category and then had to select one of the first place votes as the "Best of Show". Forty members participated in the voting. The winning photos are shown on the next page 6.

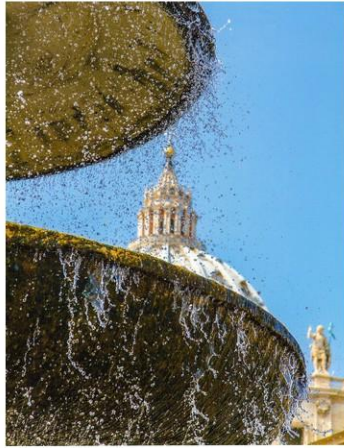


Display of pictures submitted in the Windows category

2013 "Hall-of-Fame Winners"



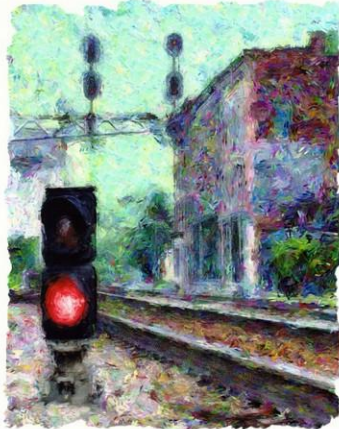
Fountains - 1st & Best of Show - Kevin MacNaughton



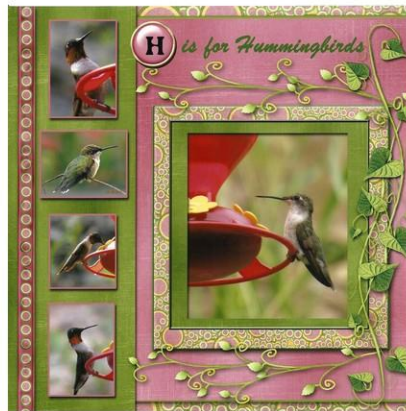
Fountains - 2nd - Robert Johnson



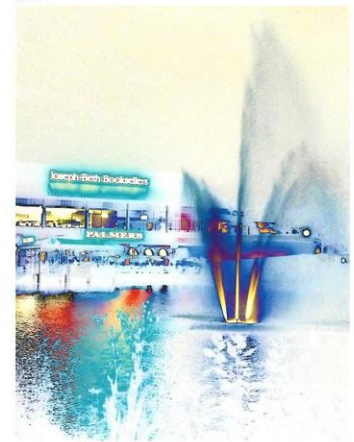
Fountains - 3rd - Jimmy Stevens



Manipulated - 1st - Bruce Klobeke



Manipulated - 2nd - Anne Campbell



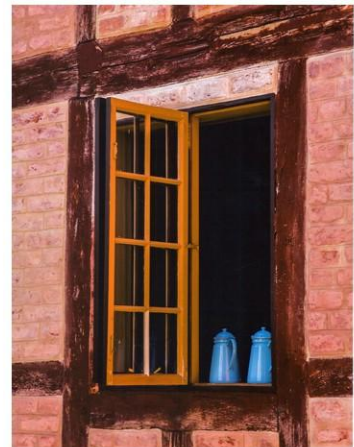
Manipulated - 3rd - Carolyn Nichols



Windows - 1st - Judith Lesnau



Windows - 2nd - Kevin MacNaughton



Windows - 3rd - Robert Johnson

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Changing your email address?



Changing your email address is always a problem. You have to tell all your friends, family, etc. about your new email address and convince them to update their address books.

But PLEASE don't forget to notify CKCS of your address change.

Bob Brown has developed a system at CKCS to make your address change easy.

Simply send an email from your new address to "new.email@ckcs.org". In the message, tell us your name, your new email address, and your old email address. We will replace your old address with your new one in all of the CKCS email lists in use (such as the

membership database, the CKCS newsletter, the weekly events notifications formerly called the LisServe; the Windows SIG, Word Processing SIG, Digital Imaging SIG, etc.). This will NOT add your address to any new list but will only update your address with those address books on which you are currently listed at CKCS.

While you are at it, don't forget to notify all the businesses and utilities that may need to contact you in the event of an emergency. Changing your address is never fun as there are so many things to think about.

Good luck!



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This summer's beginning iPad class had all the participants smiling with pride. They now feel right at home using the pre-installed applications and are looking forward to many productive and entertaining years with her wonderful little computers. CKCS offers beginning and intermediate iPad classes.

(Photo by Boone Baldwin)



TECH TALK

By Joe Isaac
Windows SIG Leader

MAJOR KEYBOARD SHORTCUTS:

Cool tips for keyboard enthusiasts:

(You might want to save this)



INTERNET EXPLORER AND GOOGLE CHROME

Keyboard Shortcuts That Work in All Web Browsers

Ctrl + Tab – Switch to the next tab

Ctrl + Shift + T – Reopen the last closed tab.

Ctrl + T – Open a new tab.

Ctrl + N – Open a new browser window.

Alt + F4 – Close the current window. (Works in all applications.)

F5 – Reload.

Escape – Stop.

Alt + Home – Open homepage.

Zooming

Ctrl and +, Ctrl + Spin mousewheel – Zoom in.

Ctrl and -, Ctrl + Spin mousewheel — Zoom out.

F11 – Full-screen mode.

Scrolling

Page Down – Scroll down a frame.

Page Up – Scroll up a frame.

Home – Top of page.

End – Bottom of page.

History & Bookmarks

Ctrl + H – Open the browsing history.

Ctrl + D – Bookmark the current website.

Ctrl + P – Print the current page.

<http://www.howtogeek.com/114518/47-keyboard-shortcuts-that-work-in-all-web-browsers/>





WORD: Major Microsoft WORD Keyboard Shortcuts:

Ctrl + A Highlights all
Ctrl + C Copy
Ctrl + V Paste
Ctrl + S Save
Ctrl + X Cut
Ctrl + Z Undo (This one is a life saver.)

Ctrl + Home moves the cursor to the top of the document.
Ctrl + End moves the cursor to the bottom of the document.

Ctrl + B will bold text.
Ctrl + U will underline text.
Ctrl + I will italicize.

Ctrl + Shift + > will increase font size.
Ctrl + Shift + < will decrease font size.

Shift F3 highlighted words will change from lower case to upper case and back again.
Shift F5 will take you back to the previous 3 points of editing.

This is the Win Key



Windows 8.1 key shortcuts:

- Win Key: Start Screen
- Win + C : Charms
- Win + D : Windows Desktop
- Win + E : Windows Explorer



- Win + F : Search
- Win + F1 : Help
- Win + I : opens Settings
- Win + P : switch your display to a second display or projector
- Win + Print Screen: Puts a photo of that screen in a folder named Screenshots in your Pictures folder.

Alt + Tab switch between running Programs

Alt + F4 Shut Down Current window

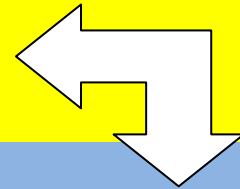
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Not a member ? We invite you to join CKCS.

Here is how: It is simple as 1 – 2 – 3
(If now a member – be sure to renew.)



1

Click on this link <http://www.ckcs.org/join/> and fill out the form (if that doesn't work, go to www.ckcs.org and click on JOIN NOW) - - **or**

2

Call (859) 373-1000 and a friendly office supervisor will be glad to help you - - **or**

3

Stop by the CKCS Resource Center at 160 Moore Drive, Lexington 40503
Office hours Monday through Friday, 10 A.M. to 4 P.M....

Microsoft Windows Wanes—To Be Overtaken in 2015

Prediction: Apple's Operating Systems Will Outsell All Windows Devices Including Mobile



By Kurt Jefferson,
SIG Leader and Instructor for Mac & iPad topics

“When you break down the numbers, Apple is already leading the consumer market...” — Gartner’s Research Vice President Carolina Milanese



For many years, Microsoft Windows has been the most popular computer software in the world. That is about to change if a prediction by the tech research firm, Gartner, is correct.

Carolina Milanese, who’s a research vice-president for Gartner, predicts devices running versions of Apple’s iOS and OS X will outsell devices running various Windows versions (including mobile) by 2015. (iOS powers Apple’s iPad tablet, its iPhone, as well as the iPod touch. OS X powers Apple’s line of laptop and desktop Macintosh computers.)

It’s as if a tsunami has blasted its way through the computer world. In two years, Gartner’s report says the number of Apple devices sold will surpass devices running Microsoft Windows. This includes Windows mobile devices as well as business and enterprise sales. (Enterprise normally refers to the use of computers in a typically large business environment where computers run by Microsoft’s operating system are especially dominant.)

“The switch in leadership would come roughly 13 years after Steve Jobs reinvented Apple, launching the iPod and plotting the company on a new path that has seen it conquer and define new markets, beginning with music players and continuing through cell phones and tablet computers,” reports the web site TechWorld.

TechWorld quotes Milanese in a phone interview. “When you break down the numbers, Apple is already leading the consumer market. They are selling more than Windows today...Microsoft remains relevant thanks to enterprise and professional users.”

Computerworld reports, “The shift mirrors the changing computer landscape, where desktops and laptops are increasingly being replaced by smartphones and tablets. Microsoft has struggled to gain mass adoption for Windows Phone 8, and the dueling Windows 8 and Windows RT have confused some tablet buyers.”

Even though Gartner says more computer users will be running devices that use iOS and OS X than Microsoft Windows, don’t write off Microsoft Windows. “...Windows will remain an important operating system. While more devices might be sold based on Apple’s operating systems in 2015, the installed base of Windows remains very large and Gartner sees some traction for Microsoft in tablets with the upcoming Windows 8.1,” reports Computerworld.

In addition to Apple surpassing Microsoft, Gartner predicts this year sales of Google’s Android operating system (found on many tablets and the top-selling smart phones in the world) will surpass



the combined sales of Apple and Windows products. TechWorld reports, “This year Android is expected to ship 867 million devices, while the combined total of Apple and Windows products hits 636 million, according to Gartner predictions.

The Motley Fool reports, “Apple already sees 50 percent higher profits than Microsoft and Intel—the keystones of the PC industry—combined.”

The Tablet Will Overtake the PC Sooner Than You Think reported the Motley Fool in a late June article: “Consumers are also shifting from premium tablets to basic tablets, and the iPad Mini is estimated to have already grabbed 60% of all iOS device sales in the first quarter. That broad shift will put some pressure on average selling prices and margins as the market is flooded with low-cost devices. On the platform front, Gartner notes that companies face challenges in tapping all form factors. Apple is the most successful in this department, and has a “more homogenous presence across all device segments.” Android’s strength is concentrated primarily in smartphones, while Windows is still the dominant PC operating system, writes Evan Niu.

Computerworld sized it up this way: “The shift mirrors the changing computer landscape, where desktops and laptops are increasingly being replaced by smartphones and tablets. Microsoft has struggled to gain mass adoption for Windows Phone 8, and the dueling Windows 8 and Windows RT have confused some tablet buyers.”

Read more here:

TechWorld — Apple OSes to overtake Windows in 2015, says Gartner

<http://news.techworld.com/applications/3454521/apple-oses-to-overtake-windows-in-2015-says-gartner/>

IT ProPortal — A closer look at the demise of Microsoft’s monopoly and PC market slump

<http://www.itproportal.com/2013/07/19/a-closer-look-at-the-demise-of-microsofts-monopoly-and-pc-market-slump/>

Computerworld — Apple OSes to overtake Windows in 2015, says Gartner

http://www.computerworld.com/s/article/print/9240311/Apple_OSes_to_overtake_Windows_in_2015_says_Gartner

I can no longer send email after switching to Time Warner Cable...

Recently, a Lexington husband and wife found themselves in an email quandary after switching their email addresses from Insightbb to Time Warner Cable. TWC bought Insight a year ago in February and has taken over the regional cable company’s Internet, cable TV and phone service.

The couple asked if I might lend a helping hand to sort out their email mess and I said, “Sure.”

After trying to make Mail (Apple’s default email software program) on their iMac recognize their Time Warner Cable email accounts, I was about to cry uncle. I visited one Time Warner Cable web site after another



For more MAC article pages click link here: [Kurt Jefferson MAC and iPad column](#)
CONTINUED

News to use

Dr. Fixit to meet at different location in August

Have a sick computer? Here is your chance to get it analyzed and maybe fixed by the Dr. Fixit gang; (Bob Brown, Ben Rice, Mike Seiler, and James Osborne) and they will be backed up by the technicians at Kentucky Trade Computers. The extra technical help is available because this August session of the Dr. Fixit SIG will be held at the Kentucky Trade Computers store at 373 Virginia Ave in Lexington. The Dr. Fixit SIG starts at 10 a.m. and continues until noon on the first Saturday of each month. Join the group at Kentucky Trade on August 3.

Three SIGs on vacation in August

CKCS members and guests are urged to check the *MEETING SCHEDULE* on the home page www.ckcs.org for any last minute changes.

1. There will be no **Computer Mystery Workshop** in August. Bob Brown announces that the mysteries will resume on Wednesday, September 4th at 1:30 p.m.
2. There will be no **Word Processsing SIG** in August (August 06). The next scheduled meeting will be Tuesday, September 03, 1:30 p.m. and 7 p.m. Larry Trivette suggests, "Enjoy what is left of summer".
3. Joe Isaac takes a holiday in August, so his next **Windows SIG** will be on Tuesday, September 10, at 7 p.m.

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GeoGuessR game a real challenge for CKCS members

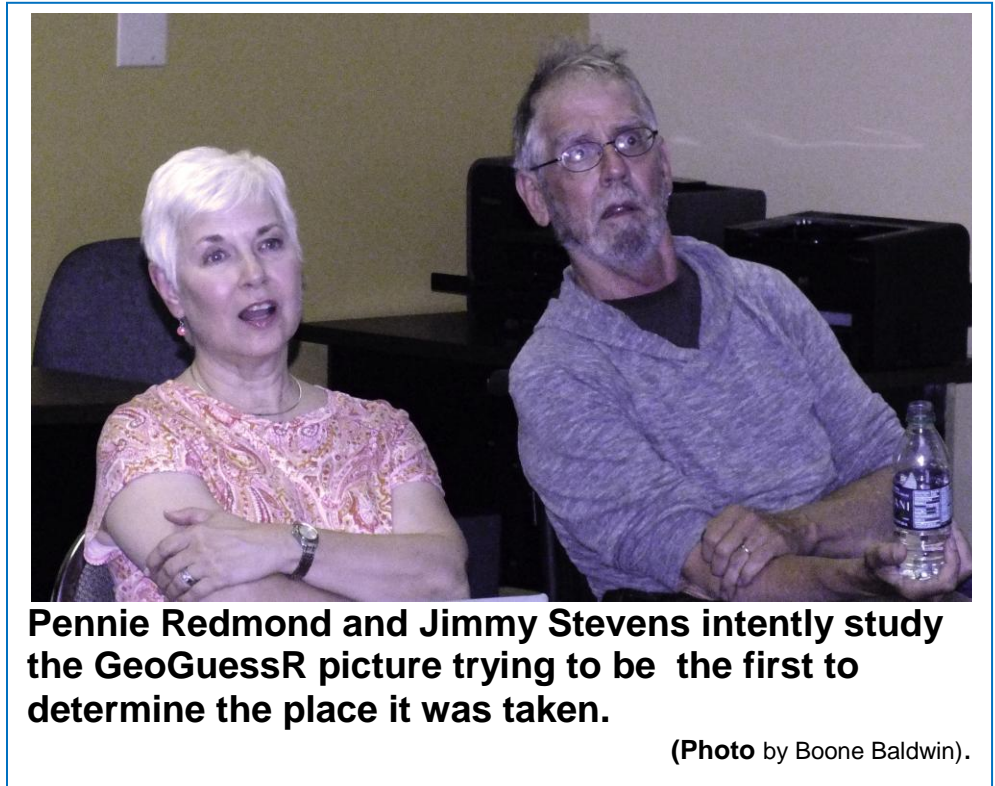
As part of the July Tech Night, they played a few rounds of GeoGuessR – a new game based on ‘Google Street View’ photos. Moderator Bob Brown said it was a small crowd but they paid attention and enjoyed the game.

The game offers a view from some random place in the world and it is the player's job to figure out where that is. Most of the views are highways or city streets but some are more unusual such as hiking trails, ski slopes, ocean piers, national parks, or inside public buildings.

The player can use some Google Street View commands to rotate the view through 360 degrees, zoom in and out (limited range) and to move forward or backward.

Each game consists of five views with a maximum of 6479 points for each perfect guess. Scores diminish based on how far off the guess is.

At the July Tech Night the audience was divided into three teams and imposed a 20-minute limit on each session. **Debbie Barnett, Larry Trivette and Jerry Hubble were the winning team.** Their strategy was to move promptly along the roads and look for clues. Highway signs are very effective but signs on trucks or businesses also help.



Pennie Redmond and Jimmy Stevens intently study the GeoGuessR picture trying to be the first to determine the place it was taken.

(Photo by Boone Baldwin).

GeoGuessR has become very popular on the Internet since it was released last spring. With about half of the civilized world now captured in Google Street View, there are many possible locations that may be chosen.

As expected, the Tech Night evening was fun, educational, and noisy.

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New members and Renewals

During the period from 6/26/2013 to 7/25/2013

We welcome the following new members

Tracey Hickey
Victoria McIntire

We thank the following members who renewed their memberships during this reporting period.

Cathy Anderson
Dwight Auvenshine, Ph.D.
Robert Barry Bingham
David Blondell
Charles L Cook
Clifford M. Denny
Darrell W Doty
Arthur L Faris
Nancy S Goetz
Lael F Heflin
Gerald B Hubble
Joan C Jahnige
Robert B Johnson
Lloyd Keyser
Linda And Greg Lawrence
Carol & Paul Mandelstam
Gerald Roth
Sandra Varellas
Norma Whitaker

Information furnished by CKCS Board of Directors member Ben Rice

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THIS MONTH'S BEST VIDEOS / SHOWS

INSTRUCTIONS: The best way to view these shows: Viewers should highlight, copy and paste the links into a new tab of their Internet browser rather than clicking the links directly in the PDF newsletter. This will allow the newsletter to remain open while the link opens and plays in another tab window. Using this system, when returning to the newsletter, the viewer doesn't have to wait each time until the large PDF newsletter file reloads.

A real gymnast – didn't make the olympics

http://www.youtube.com/watch?v=EO_BnsrWMnl

Furnished by Linda Heaton

An organist (with a head mounted camera) plays the tabernacle organ

<http://www.youtube.com/watch?v=Dah3vsb5xZQ>

Furnished by Harvey Shackelford

If dogs worked in offices

<http://greyhorsematters.blogspot.com/2013/05/if-dogs-worked-in-offices.html>

Furnished by Carl Peter

What can you see from 17,500 feet

<https://youtube.googleapis.com/v/AHrZgS-Gvi4>

Furnished by Carl Peter

Aircraft Carrier - Flight Ops - USS John Stennis

<http://www.dump.com/aircraftcarrier/>

Furnished by Jerry Heaton

Smokestack implosion video, Ft. Lauderdale, FL plant now uses natural gas

<http://www.youtube.com/watch?v=YzR8CxcdXiM&feature=youtu.be>

Furnished by Jerry Heaton

Full moon rising over New Zealand Camera is nearly 2 miles from the viewing overlook

<http://vimeo.com/58385453>

Furnished by Harvey Shackelford

Criss Angel trick with a coffee cup

<http://videos2view.net/coffee-trick.htm>

Furnished by John Heaton

How many planes are flying right now? Click on one to see where it left and where it's going. Updated every 10 seconds.

<http://www.flightradar24.com/>

Furnished by Jerry Hubble



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A FEW FUNNY PAGES

The Raise

Employee:

Excuse me sir, may I talk to you?

Boss:

Sure, come on in. What can I do for you?

Employee:

Well sir, as you know, I have been an employee of this prestigious firm for over ten years.

Boss:

Yes.

Employee:

I won't beat around the bush, Sir, I would like a raise. I currently have four companies after me and so I decided to talk to you first.

Boss:

A raise? I would love to give you a raise, but this is just not the right time.

Employee:

I understand your position, and I know that the current economic down turn has had a negative impact on sales, but you must also take into consideration my hard work, pro-activeness and loyalty to this company for over a decade.

Boss:

Taking into account these factors, and considering I don't want to start a brain drain, I'm willing to offer you a ten percent raise and an extra five days of vacation time. How does that sound?

Employee:

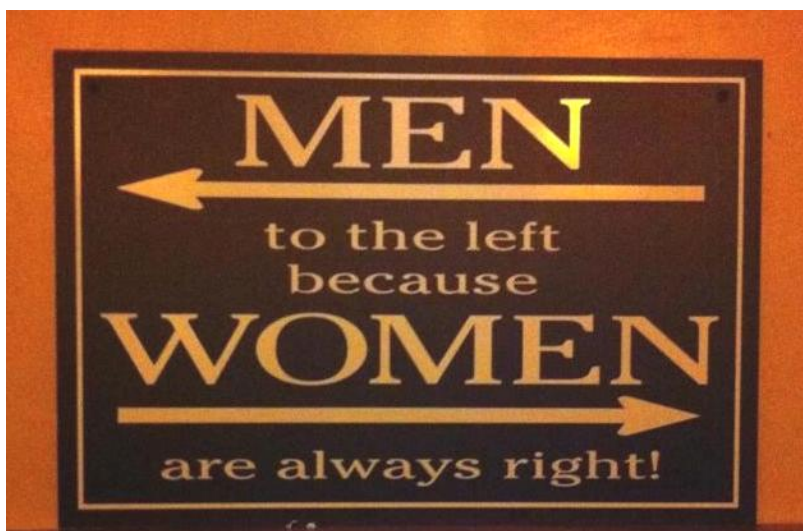
Great! It's a deal Thank you, sir!

Boss:

Before you go, just out of curiosity, what companies are after you?

Employee:

Oh, the Electric Company, the Gas Company, the Water Company and the Mortgage Company!



BRITISH HUMOUR

These are classified ads, which were actually placed in U.K. Newspapers:

FREE YORKSHIRE TERRIER.

8 years old,
Hateful little bastard.
Bites!

FREE PUPPIES

1/2 Cocker Spaniel, 1/2 sneaky neighbor's dog.

FREE PUPPIES.

Mother is a Kennel Club registered German Shepherd.
Father is a Super Dog, able to leap tall fences in a single bound.

COWS, CALVES: NEVER BRED.

Also 1 gay bull for sale.

JOINING NUDIST COLONY!

Must sell washer and dryer £100.

WEDDING DRESS FOR SALE .

Worn once by mistake.
Call Stephanie.

**** And the WINNER is... ****

FOR SALE BY OWNER.

Complete set of Encyclopedia Britannica, 45 volumes.
Excellent condition, £200 or best offer. No longer needed, got married, wife knows everything.



Sometime texting is not the best method of communications

Wife texts husband on a cold winter's morning:

"Windows frozen, won't open."

Husband texts back:

"Gently pour some lukewarm water over it."

Wife texts back 5 minutes later:

"Computer really screwed up now."

The History of APRONS

I don't think our kids know what an apron is.

The principal use of Grandma's apron was to protect the dress underneath, because she only had a few, it was easier to wash aprons than dresses and they used less material, but along with that, it served as a potholder for removing hot pans from the oven.

It was wonderful for drying children's tears, and on occasion was even used for cleaning out dirty ears.

From the chicken coop, the apron was used for carrying eggs, fussy chicks, and sometimes half-hatched eggs to be finished in the warming oven.

When company came, those aprons were ideal hiding places for shy kids.

And when the weather was cold, Grandma wrapped it around her arms.

Those big old aprons wiped many a perspiring brow, bent over the hot wood stove.

Chips and kindling wood were brought into the kitchen in that apron.

From the garden, it carried all sorts of vegetables. After the peas had been shelled, it carried out the hulls.

In the fall, the apron was used to bring in apples that had fallen from the trees.

When unexpected company drove up the road, it was surprising how much furniture that old apron could dust in a matter of seconds.

When dinner was ready, Grandma walked out onto the porch, waved her apron, and the men knew it was time to come in from the fields to dinner.

It will be a long time before someone invents something that will replace that 'old-time apron' that served so many purposes.



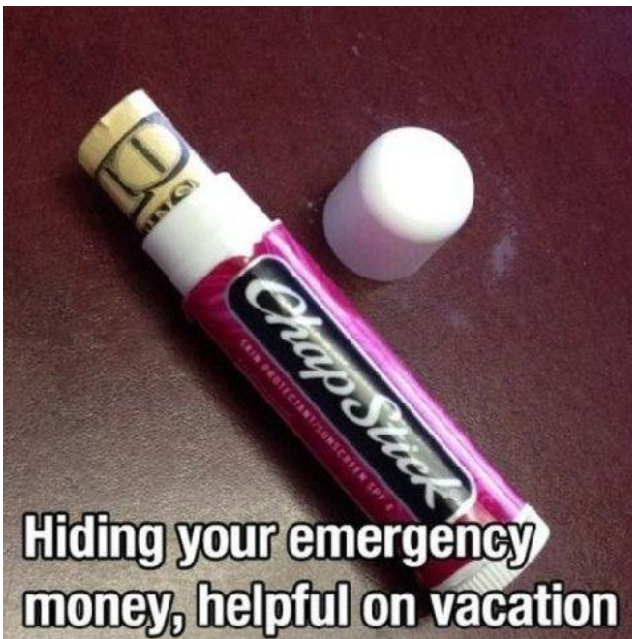
Send this to those who would know, and love, the story about Grandma's aprons. Or it can be a good history lesson for those that have no idea how the apron played a part in our lives.

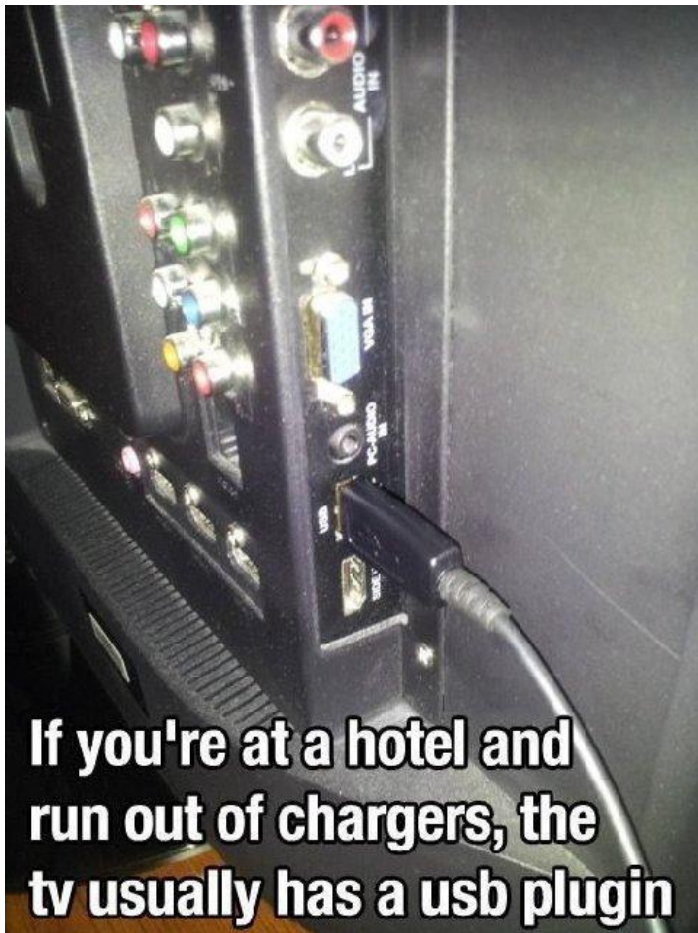
REMEMBER:

Grandma used to set her hot baked apple pies on the window sill to cool. Her granddaughters set theirs on the window sill to thaw.

They would go crazy now trying to figure out how many germs were on that apron. I don't think I ever caught anything from an apron ----- but Love !

You may find at least one of these to be useful





Don't burn yourself in those hard to reach candles, light a stick of spaghetti and light the wick with that.



Drill holes in the bottom of our garbage can to make putting in & taking out bags much easier -- no suction issues



Use half of a pool noodle to protect your car door from slamming against the garage wall.



These 15 tips furnished by Gene Wheeler

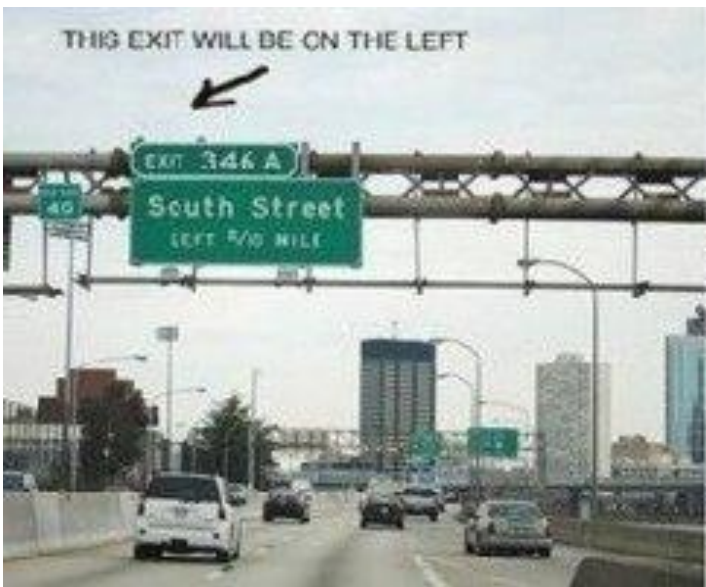




When heating leftovers, space out a circle in the middle, it will heat up much more evenly



Use a Magnet to Find Nails and Studs in Your Wall



THIS EXIT WILL BE ON THE LEFT



THIS EXIT WILL BE ON THE RIGHT

Turn an empty six-pack into a outdoor dining kit.



Fill plastic water bottles a quarter of the way full and lay on the sides and put into freezer. This way when frozen you can fill with water and have ice cold water on the go.



After popping microwave popcorn, separate the opening of the bag just enough for the unpopped kernels to fall out and shake upside down over the bowl or the trash.



USE A STAPLE REMOVER TO SAVE YOUR FINGERNAILS WHEN TRYING TO ADD THINGS TO YOUR KEY RING



A frozen, saturated sponge in a bag makes an icepack that won't drip all over when it melts





The 15 tips on this
And previous pages
furnished by
Gene Wheeler

CKCS

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and configured Mail as recommended by the cable TV giant.

About two hours after I started, I finally gave up and called Time Warner's support phone number. (The "Live Chat" link would not work. Every time I clicked on it, it threw me back to the Time Warner Cable registration page rather than opening a small window with a helpful support staffer.)

After calling Time Warner Cable's support hotline, I waited and listened to music interrupted by periodic static. "All of our support staff personnel are busy," or something similar buzzed in my ear as I waited. I was prepared to throw the receiver against the wall if I heard the recorded message, "Your call is important to us..."

Come on. Get real. My call to the support staff was no more important than straightening the boxes of raisin bran on the shelves at the nearby supermarket. Monopoly Internet providers offer support staffers who answer phone lines because their franchise agreements force them to do it. Period.

I have to be completely honest here. I already miss Insight. It was a small, regional cable company offering what I considered to be quite good support compared to other monopolies. A huge conglomerate that is bigger than most people in Kentucky realize has swallowed a small cable company that, for the most part, did a good job.

Read *Consumer Report's* ratings of national Internet providers and you'll quickly discover that the new guy on the block gets mostly mediocre scores for support and service.

My own experience helping the Lexington couple underscored *Consumer Report's* findings. After waiting awhile, a "level one support" staffer answered my call. I told him that, despite my best efforts and reviewing Time Warner Cable's web site, I could not configure Mail so that it would send email using the Time Warner Cable address. Nothing I typed into the Mail's SMTP (that's geek language for outgoing email settings) box would work, despite following instructions on Time Warner's own web site.

I checked and rechecked mail using Time Warner's *web mail*. It worked fine. I could send and receive using web mail. email flew through web mail like an Allegiant Airlines jet at Blue Grass Airport soaring into the sky bound for Florida. It worked very well.

But Apple's own Mail program would stumble and choke at every attempt.

The "level one support" staffer told me to type in the same SMTP setting that I had been using.

"Okay, in the box where you type the individual's account name, take off twc.com."

I did that. Nada. Nothing to see here, folks. As they say in Arkansas, this dog don't hunt."

It wouldn't budge.

After talking with the "level one support" staffer for about 15 minutes, he informed me that he was going to connect me with a "level three support" staffer.



Okay.

I quickly explained my problem to the “level three support” staffer. He quickly said Apple products are special.

I wanted to say—what are you talking about?

Instead, I said, “Okay.” I was thinking, what in the world is the outgoing email setting and will you be sharing it with me anytime soon?

He promptly replied, “All Apple devices must use **mobile-smtp.roadrunner.com** for their SMTP setting.”

I told him that the “level one” support staffer didn’t know that. He told me that all Apple devices must use that setting when using Time Warner Cable’s email system.

I was configuring an iMac. So I asked, “Does that include iPads?”

His reply was a terse, “Yes.”

So there you have it. If you are switching from Insightbb to TWC email on any Apple device (Mac, iPad, iPhone, iPod touch), remember to configure Mail properly or you won’t be using it to send mail.

For the record, I have never used Insight’s mail system and won’t be using Time Warner’s.

I find Gmail much better since it uses a newer email method called IMAP rather than the much older system called POP that Insight, and now, Time Warner Cable uses.

What did gall me was the fact that I had to select a Time Warner email address to register with that company after it bought Insight. You have no choice. You have to register. And you have to select a Time Warner email address and password during the registration process whether you want one or not.

In addition, when you register, you have to provide an email address for Time Warner to send you timely items written by public relations employees at the company (this is commonly known as spam, or unwanted, unrequested email that I don’t want.)

I promptly typed in my Yahoo! Mail address, which is what I use as a spam collection box. Time Warner’s timely spam will be going to that account.

Yep, Insight is looking better and better.



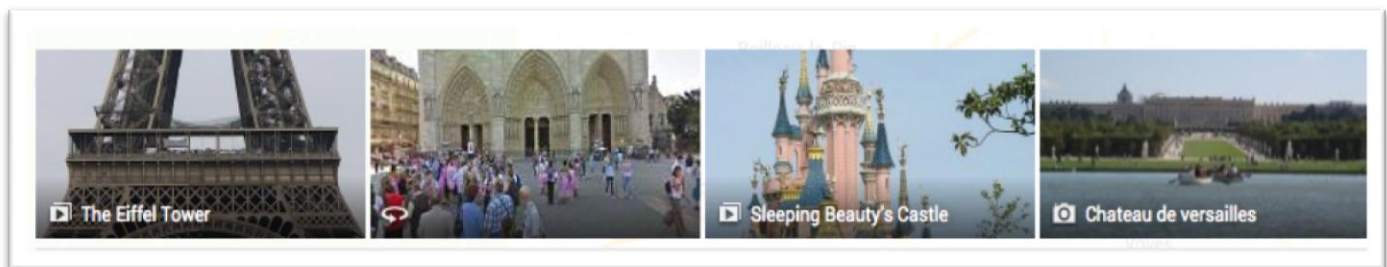
Google Issues Revamped Version of Maps App for iOS

A new version of Google Maps for Apple devices offers a bigger screen for the iPad version, better navigation, indoor directions and maps for malls, airports, transit stations, and more.

The updated Google Maps also provides live traffic updates for some cities and details about current traffic conditions.

Another feature, called Explore, allows users to discover nearby restaurants and businesses. Google Maps uses the Zagat rating system.

If you regularly visit Google Maps on your Mac by visiting maps.google.com, you'll also notice the web version of the popular mapping system has also undergone a facelift.



One new feature of the web version of Google Maps is small thumbnail photos of the region you're viewing on the main map that appear at the bottom of the page. You can click on these photos to view more scenes.

All Things D — Revamped Google Maps App Aims to Give Users More Content

<http://allthingsd.com/20130716/revamped-google-maps-app-aims-to-give-users-more-content/>

FBI Ransomware targeting Mac users – ported from Windows

For some time now, Windows users have been the targets of sleazy criminals. Now they're targeting users of Apple's Mac OS X – the operating system that powers Macs.

Here's how it works. You're on the web browsing different web pages and all of a sudden a page that claims to be from the FBI fills your browser window.

First, this is not from the FBI. Second, your browser has not been hijacked. Instead, it's a simple web page using JavaScript to scare the heck out of you and demand payment of \$300 in order to release control of your browser.

MacRumors says "the ransomware page is being pushed onto unsuspecting users browsing regular sites but in particular when searching for popular keywords. Warnings appearing to be from the FBI tell the victim: you've been viewing or distributing prohibited Pornographic content. To unlock your computer and avoid other legal consequences, you are obligated to pay a release fee of \$300."

MacRumors reports a simple method of closing this window: "Simply holding down the Shift key while re-launching Safari will prevent it from reopening windows and tabs from the previous session. Users can also completely disable this reopening feature across OS X from the General Pane of System Preferences."



App for Mac, iPad and iPhone tracks traffic in the sky

Orville and Wilbur Wright could never have imagined how their first flight in December 1903 on a mosquito-infested beach in North Carolina would transform aviation.

It's also inconceivable that the brothers from Ohio would grasp the fact that one day, far in the future, aviation enthusiasts would track traffic in the air on their Macs, iPads and iPhones. That day is here.



One popular app used to track air traffic is Stockholm-based Flightradar 24. There are versions available through the Mac App Store and App Store for Apple devices.

Click on an aircraft and a box will display the craft's starting point, its destination, the aircraft type, its altitude, speed, and other goodies.

But wait—there's more. On the iPad and iPhone version, click on "3D" in the box, and you'll see a view from the cockpit using a Google Earth plug-in (you must download the plug-in for this feature to work.)

If you run the app on an iPhone, there's an Augmented Reality function that allows you to point your phone at an airplane and it will reveal the aircraft's destination, the flight number, and much more.

ArcticStartup writes that two aviation enthusiasts in Stockholm started the Flightradar 24 web site in 2006 as a hobby.

They began installing devices to track aircraft in their homes in metro Stockholm for personal use.



“The site started attracting a lot of visitors and more and more people around Europe with ADS-B equipment (aircraft surveillance devices) volunteered to feed. Things really took off due to extensive media coverage around the time for the Icelandic ash cloud,” remarked Flightradar 24 CEO Fredrik Lindahl.

ArcticStartup reports, “The entire operation has been self-financed from advertisements on the web version, and from downloads of their mobile and desktop apps. Their website gets more than 4 million unique visitors a month, and have more than 3 million apps downloaded.”

Consider for a moment what the Wright Brothers would say if they could see Flightradar 24 in action.

ArcticStartup — Stockholm-Based Flightradar 24 Tracks the Skies

<http://www.arcticstartup.com/2012/10/26/stockholm-based-flightradar24-tracks-the-skies>

Who’s buying tablets? Pew poll shows substantial growth



More than one-third of all Americans 18-and-older now own a tablet computer such as Apple’s iPad, the Kindle Fire or the Samsung Galaxy, according to a new poll by Pew.

This is twice as many as owned a tablet just one year ago.

If you’re between 35 – 44-years-old, a college graduate, and earn

at least \$75,000 a year, you’re much more likely to own a tablet than other Americans.

Here’s what the Pew poll published in June reveals about who’s buying tablet computers:

- Slightly more women than men (35 vs. 32 percent)
- Slightly more Hispanics than blacks or whites (34 percent for Hispanics, 32 percent for blacks, 33 percent for non Hispanic whites)
- Parent with a minor child at home (50 percent) vs. Non-parents or no minor child at home (27 percent)
- Nearly one-half of all college graduates (49 percent)
- More than half of adults earning \$75,000 a year (56 percent)

Pew sums up its poll this way: *“Tablet adoption has almost doubled over the past year. For the first time a third (34 percent) of American adults now own a tablet computer, including almost half (49 percent) of those in their late thirties and early forties and a majority (56 percent) of those in higher income households.”*

You can download a PDF containing the Pew poll computer tablet ownership results:

http://www.pewinternet.org/~media/Files/Reports/2013/PIP_Tablet%20ownership%202013.pdf



How much rain did we get? The answer is on your screen

If you garden and grow vegetables, grow flowers, collect rainwater, or perform another task that's dependent upon rainfall, you may want to check out this Google Map that tracks how much rain has fallen in your neighborhood.

A few years back, a friend from the Richmond area helped me turn a weed-infested mess into a garden sporting clematis, marigolds, hostas, and other delights.

Both of my parents were born with the green-thumb gene and I'm getting better at gardening as I get older.

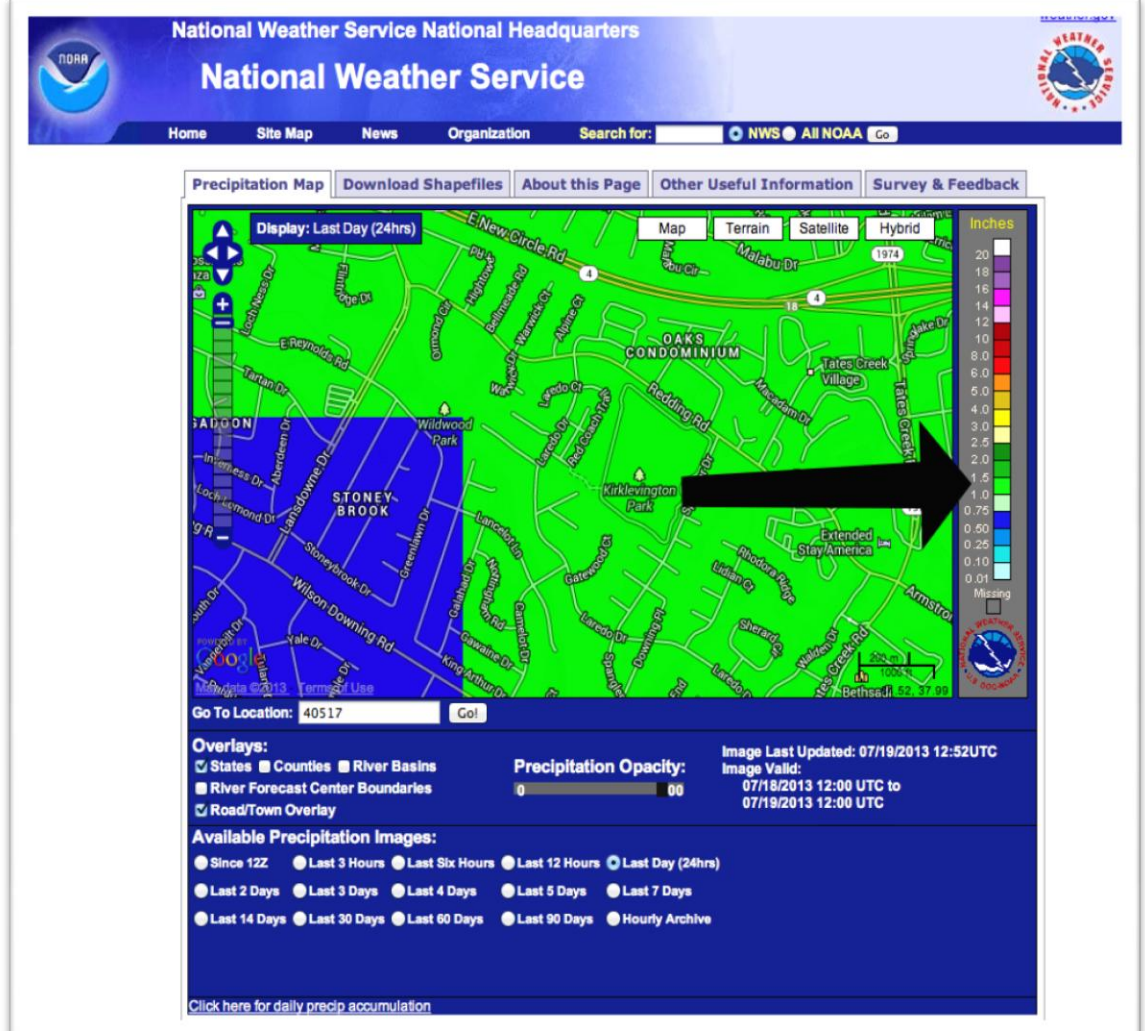
Because of that interest in gardening, I try and keep track of rainfall in my neighborhood. I could install a rain gauge, but when it comes to tracking rainfall, I'm

discovering that the National Weather Service map might rival a gauge.

Anyway, once you visit the web site (provided by the good folks at the NWS office in Jackson), you discover that it's a Google Map resembling other maps powered by Google.

Enter your zip code (or any other zip code you're interested in tracking), choose how many days you want to track (you can choose from 12 Zulu, which is equal to 8 A.M. that same day or view rainfall over the past 90 days), and then zoom in or out using the typical Google Maps plus (+) and minus (-) signs located on the upper left-hand corner of the page.

In addition, you can travel east, west, north, and south by clicking on the small white triangles above the plus and minus signs. Folks, this is a very smart use of Google Maps technology.



A late July rainfall on the south side of Lexington poured between an inch and 1½ inches at a park where I like to walk. So that explains the puddles on rainfall in the grass and on the asphalt track. I didn't realize the park got that much rainfall. Notice the Stoneybrook area of Lexington, just west of where I walk, got far less rainfall during the same period. (The map reveals that Stoneybrook got between ½ and ¾ of an inch during the same time period.)

What's neat is that I can track rainfall at the park on my iPad or Mac laptop when I'm miles from home.

Now that's putting technology to use so that all of us may benefit.

National Weather Service Precipitation Map provided by the NWS office at Jackson — http://www.srh.noaa.gov/ridge2/RFC_Precip/index.php?site=ikl&lat=37.6&lon=-85.2&zoom=4

Mow lawn? Bike or hike? This app matches activity with weather

Here's one weather app that helps you plan your day. It's called Swackett X and it provides the forecast by turning complex data into icons that anyone could understand: people appropriately dressed for the weather.

The app's maker, AGLogic, LLC, claims Swackett X is the No.1 weather app for the Mac in 67 countries, with more than one-million users worldwide.

Swackett X goes beyond a simple forecast.

It shows Kentucky, regional, and national weather radar.



In addition, it offers a new feature called "Your Day at a Glance."

This ranks various outdoor activities such as mowing the lawn, biking, hiking, running, taking in an outdoor concert, kite flying and stargazing, golfing, and fishing.

In addition, Swackett X forecasts the chance on any specific day of suffering aches and pains as well as allergy and pollen problems.

There's also a daily sun/UV index forecast and a glance as to whether Mother Nature has created ideal conditions for walking the dog on a certain day.

Swackett X costs 99 cents and can be downloaded through the Mac App Store.

Swackett is also available online at www.swackett.com

How did Chinese iPhone user get shocked? Was a non-Apple charger responsible?

You may have seen recent news reports of how a 23-year-old Chinese flight stewardess died while answering her iPhone as it was charging at home.

How in the world could this happen? A variety of news sources quote the *South China Morning Post*. *She was most likely using an unauthorized third-party charger.*

News accounts say Ma Ailun, from China's northwest Xinjiang province, was shocked and killed while trying to answer an incoming call on her iPhone 4 on July 11 as it charged. (Initial reports said Ailun was using an iPhone 5, but CCTV, the Chinese TV news network, confirmed the device was an iPhone 4, not 5.)

Apple China announced an investigation into the incident.


MacRumors, a popular web site about Apple products, wrote that Apple pledged to look into the incident: "We are deeply saddened to learn of this tragic incident...we will fully investigate and cooperate with the authorities in this matter," said a Apple spokeswoman.

CCTV interviewed one telecommunications specialist who said, "Knockoff chargers sometime cut corners...the quality of the capacitor and circuit protector may not be good, and this may lead to the capacitor breaking down and sending 220 volts of electricity directly into the cell phone battery."

MacRumors added: "Knockoff chargers often use low cost supplies and fail to meet standards for the adequate isolation of electrical input and output, making them more dangerous than brand name chargers that are subject to safety regulations."

The Atlantic published a story titled, "How Likely Is Death By iPhone Electrocutation?" That article raised a host of questions about Ma Ailun's death:

- Did she have a counterfeit charger?
- Was she in the bathtub?
- Is there faulty wiring in the house?

The Atlantic concludes, "As you can see, the likelihood of electrocution by iPhone is very, very low. It takes a lot of very particular circumstances that unfortunately transpired for Ma Ailun, which probably is why this is the first news report of this ever happening. iPhones have spontaneously exploded before, but death by iPhone electrocution is a first." 

A ZD|Net article published eight days after Ma Ailun died, reports on a 30-year-old Chinese man who got shocked while connecting his iPhone 4 to a third party charger.

Days after receiving the shock, news accounts said the man remained in a coma at a Beijing hospital.

ZD|Net reports, “Wu Jiantong, 30, apparently had yelled “I’m getting shocked” when he was connecting his iPhone 4 to a charger, which was later found to be a counterfeit or third-party product. His sister related the incident, adding that she went to his rescue by pulling the charger out of the socket.”

For people who travel a lot, Apple’s World Travel Adapter Kit is available for \$39 at the U.S. Apple Store online, Apple’s brick and mortar stores, and non-English language Apple stores online.

The adapter kit product page says:

“The World Travel Adapter Kit includes a USB power adapter, a 30-pin to USB cable, and a set of six AC plugs with prongs that fit different electrical outlets around the world.

For world travelers, this is the perfect kit to ensure power connectivity in most countries you may travel to.

The Kit is designed to work with iPod, iPhone, iPad, Apple MagSafe Power Adapters (for MacBook and MacBook Pro), Portable Power Adapters (for iBook and PowerBook), and AirPort Express.

The AC plugs included in the World Travel Adapter Kit directly support outlets in North America, Japan, China, United Kingdom, Continental Europe, Korea, Australia, and Hong Kong.

Please note. To use this kit with devices that use a Lightning connector — such as iPhone 5, iPad mini, and iPad with Retina display — you will need a Lightning to USB Cable, sold separately.”



The page also displays a variety of Apple devices, including iPhones, iPads, and iPods made to work with the adapter kit.

Fortune’s Philip Elmer-Dewitt summed up the tragic incidents: “If there’s a lesson here...it’s that using knock-off iPhone chargers carries risks, especially in countries where you’re not always sure the electrical wiring is up to code.”

South China Morning Post – ‘Fake’ iPhone charger cited in electrocution death probe



<http://www.scmp.com/news/china/article/1283818/woman-electrocuted-while-answering-iphone-may-have-been-using-fake>

MacRumors – Chinese woman electrocuted by iPhone 4 likely used unauthorized charger

<http://www.macrumors.com/2013/07/18/chinese-woman-electrocuted-by-iphone-4-likely-used-unauthorized-charger/>

The Atlantic – How Likely Is Death by iPhone Electrocutation?

<http://www.theatlanticwire.com/technology/2013/07/how-likely-death-iphone-electrocutation/67164/>

Apple's World Travel Adapter Kit for sale (\$39) at Apple's U.S. online store

<http://store.apple.com/us/product/MB974ZM/B/apple-world-travel-adapter-kit>

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End of Mac Article. To return to the beginning of the Mac Article please click ➡ [Mac & iPad Article](#)

CKCS List of SIGs

Each month the Central Kentucky Computer Society offers 9 Special Interest Groups (SIGs) which may be attended by members and their guests. Below is a summary of what takes place at each SIG. Information is provided by the SIG leader. Visitors are cordially invited to become active CKCS members. Starting times of SIGS are as indicated in the listing.

SPECIAL NOTE; Always check the "Monthly Schedule" and the "Newsletter" link on the CKCS home page for any schedule change www.ckcs.org

DATABASE SIG

Meets monthly on the fourth Monday at 7 p.m. – Leader Garland Smith

DIGITAL PHOTOGRAPHY SIG

Meets monthly on the fourth Tuesday at 7 p.m. – Leader Joe Dietz

The Digital Photography Special Interest Group is a forum to provide and share information about digital imaging. The SIG frequently has guest speakers to cover a wide range of topics that are related to digital imaging. Some of our past topics have been on digital archiving (AKA Backup), getting the best out of your point and shoot camera, effective lighting when taking pictures, restoring old photos and many others. The goal of this SIG is to help attendees to better understand digital imaging, learning how to get the best out of their cameras and how to improve their images with digital imaging software such as Corel's Paint Shop Pro, Photoshop CS/Elements, Gimp or other program. Each meeting starts with a photo contest with a variety of different categories.

DR. FIXIT SIG

Meets monthly on the first Saturday at 10 a.m. – Leaders: Bob Brown, Ben Rice James Osborne and Mike Seiler.

CKCS members are eligible to bring in sick computers for evaluation. Our 'experts' will diagnose the problem and if possible make simple repairs. All you need to bring is the CPU. Our leaders will use a mouse and monitor on hand. This is a free service for members only. One may join in membership to avail themselves of this special service.

MAC AND IPAD SIG

Meets monthly on the second Thursday at 7 p.m. – Leader Kurt Jefferson

The Mac and iPad SIG tackles issues to help make both Apple's Mac computers and its iPad tablet easier to use and more enjoyable. We deal with a variety of topics ranging from Mac OS X (pronounced "10") to iOS, the operating system running Apple's iPad. We share tips at every meeting and provide insights to empower users to get more out of their Macs and their iPads. Users are encouraged to bring their Mac laptops and iPad tablets to experience first hand the tips provided at each meeting. Whether you're a beginner to the Mac or iPad, of you've been using both devices for several years, you'll walk away with plenty of tips, tricks, and advice to make your computing experience more enjoyable.

MICROSOFT ACCESS SIG

Meets monthly on the third Thursday at 7 p.m. – Leader Stuart Zahalka

MYSTERY SIG

Meets monthly on the first Wednesday at 1:30 p.m. – Leader Bob Brown

Meeting topics will be about Internet web sites, operating system tips and tricks, application software, new hardware devices or any other ideas from the world of personal computers. At each meeting, two or three things are presented that you might want to do with your computer but may not know exactly how.

WINDOWS SIG

Meets monthly on the second Tuesday at 7 p.m. – Leader Joe Isaac

The Windows SIG for Windows 7, 8, Vista and XP, this SIG or workshop meets the 2nd Tuesday of each month at 7 p.m... Topics covered may be: Windows 7, Windows Live Mail, Internet Explorer, Windows Media Player, System Restore, Defrag, Desktop, Taskbar, Windows Live Photo Gallery, Windows Live Movie Maker, Basics, Files and Folders, Control Panel, YouTube, Disk Cleanup, etc. **To see which topic will be covered next go to:** <http://joescomputertips.blogspot.com/>
To see a year's worth of email Tips and Reviews go to: <http://www.ckcs.org/joetips.pdf>

WORD PROCESSING SIG

Meets monthly on the first Tuesday. There are usually two sessions that day, the first at 1:30 p.m. and the second at 7 p.m.– Leader Larry Trivette

The Word Processing SIG starts with questions from classmates where the SIG leader and all attending help provide solutions and answers. In fact, many of the topics presented during each session come from questions received by email during the month. Topics are presented so that new as well as advanced computer users will benefit by attending. This workshop uses several Microsoft Word versions during the SIG.

UNIX / LINUX SIG

Meets monthly on the fourth Thursday at 7 p.m. – Leader Lewis Gardner

The Linux SIG handles a wide range of technical topics. Linux is based on Unix which is the granddaddy of modern networking. We spend a considerable amount of time on servers, networks, routers, access points and general network configuration. These operating systems are at the heart of many devices in our increasingly connected world. Come out and we will try to get your questions answered, your problems troubleshoot or devices configured.

CKCS

CKCS August 2013 SIG Schedule

<http://www.ckcs.org/calendar/meetingcal.shtml> 1 ½ pages

Print this page for your refrigerator or bulletin board

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
29 Jul	30 Jul	31 Jul	01 Aug	02 Aug	03 Aug
			9:00 AM Photo Coffee Clicks SIG LARRY COX & Friends		10:00 AM - NOON <u>Dr Fixit</u> BOB BROWN - BEN RICE - MIKE SEILER - JAMES OSBORNE Bring in your problem PC and we'll try to help This month at Ky. Trade Computers 373 Virginia Ave.
			7:00 PM Board of Directors		
05 Aug	06 Aug	07 Aug	08 Aug	09 Aug	10 Aug
	1:30 PM & 7:00 PM <u>Word Processing</u> LARRY TRIVETTE No meeting this month	1:30 PM Mystery Workshop BOB BROWN	9:00 AM Photo Coffee Clicks SIG LARRY COX & Friends		
			7:00 PM <u>Mac & iPad</u> KURT JEFFERSON Click here for topic		
12 Aug	13 Aug	14 Aug	15 Aug	16 Aug	17 Aug
7:00 PM Tech Night Jerry Heaton offers tips and tricks and discusses pet peeves with computers	7:00 PM <u>Windows 8 - 7 - Vista & XP</u> JOE ISAAC No meeting this month		9:00 AM Photo Coffee Clicks SIG LARRY COX & Friends		
			7:00 PM <u>Microsoft Access</u> STUART ZAHALKA Contact Stuart Zahalka for topic		
19 Aug	20 Aug	21 Aug	22 Aug	23 Aug	24 Aug
			9:00 AM Photo Coffee Clicks SIG LARRY COX & Friends ↓		Continued on next page

			<p>22 Aug cont</p> <p>7:00 PM Unix / Linux LEWIS GARDNER Contact Lewis for topic</p>		
26 Aug	27 Aug	28 Aug	29 Aug	30 Aug	31 Aug
<p>7:00 PM Database GARLAND SMITH</p>	<p>7:00 PM Digital Photography JOE DIETZ Click here for topic</p>		<p>9:00 AM Photo Coffee Clicks SIG LARRY COX & Friends</p>		



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