Central Kentucky Computer Society



OPEN ONLINE

Join CKCS in July ONLINE for

- Tech Night
- Workshops
- SIG meetings

We invite you to join us **ONLINE.** Our Moore Drive office remains closed due to the Covid-19 pandemic.



Official Newsletter of the Central Kentucky Computer Society, Inc.© CKCS Resource Center, 160 Moore Drive, Suite 107, Lexington, Ky. 40503 (859) 373–1000 • ckcs.org

CKCS Members: When will Dr. Fixit & iHelp return?

he first Saturday of the month is when CKCS members normally converge on the Moore Drive resource center to get help with their Windows PCs, Macs, iPhones, and iPads.

The CKCS office is often buzzing with activity on those Saturdays from 10 A.M. – noon as folks seek help for everything from troubling Windows drivers to iPad email issues.

Because of Covid-19, for months Dr. Fixit (where volunteers attempt to solve Windows PC and Android Phone issues) and iHelp (where volunteers attempt to solve iPhone, iPad and Mac issues) sessions have been cancelled.

It turns out these sessions are quite popular and several folks have been asking: When will they return?

Possibly August? September?

We are waiting to hear from state officials on when we might be able to open the CKCS Resource Center on the first Saturday of the month.

When we get the green light, the <u>ckcs.org</u> website and MailChimp email messages will announce it.

So watch the website and your email.

In the meantime, if you need help with an Apple device, you can make an appointment with the Genius Bar at the Fayette Mall Apple Store.

Visit <u>here</u> and then click on "Set up a Repair" on the lower right—hand side of the page.

You don't have to have a broken device to make an appointment.

This link is also good for getting help answering questions.

Free One-Hour Virtual Open Houses Coming to CKCS

Despite the ongoing Covid-19 pandemic, this is an excellent time to learn something new. CKCS is helping you do just that with free, one-hour open sessions using Zoom.

Join us for the following Zoom sessions on your PC, Mac, iPad, iPhone, Android phone or tablet or other device that will run the Zoom app:

iPhone Tips

July 7 at 11 A.M.

One hour of tips to mastering your iPhone.

Instructor: Joe Dietz

^a Fact or Fiction? How to Identify Fake News

July 8 at 7 P.M.

Tips & websites that will help you sort through what is true in the age of instant "news."

Instructor: Toni Greider

Handy Microsoft Word Projects

July 21 at 7 P.M.

We will offer projects, using Word, which you will want to do for yourself and others. We will cover a few of the newest features offered by the latest version of Microsoft Word.

Instructor: Jerry Heaton

Getting Your Mac Organized

July 30 at 10 A.M.

We'll deal with file management, cleaning up your Mac, and how in the world you can find that one file you need now.

Instructor: Kurt Jefferson

Begin to Organize Your Personal Computer Files (Windows)

August 20 at 2 P.M.

One hour of basics and tips that will help you begin the process of organizing that mess of files and photos on your computer. If you have both a cell phone with the Zoom app and a PC or laptop, you might want to participate in the zoom session using your cell phone while you're sitting at your computer. That way you can also practice what I'm describing and demonstrating.

Instructor: Myra Engle

If you need Zoom for PC or Mac, you can download it here.

Click on the blue "Download" button under Zoom Client for Meetings.

Zoom is also available for iPad and iPhone in the App Store and for Android from Google Play.

CKCS co-founder, David Reed, passes away

Back in the mid-1980's, David Reed visited Boston. While there, he saw a computer organization that provided real benefits to its members.



David Reed co-founded CKCS back in 1984. A visit to a Boston computer organization helped convince Reed that a computer group might work in Lexington.

The seed had been planted. Reed, who was employed by the *Herald Leader* newspaper at the time, thought a computer society might work in Lexington.

When he arrived back in Kentucky, Reed

met with a small group of interested computer users to discuss the possibility of forming a local computer society.

60 people showed up for the first meeting of the computer society held in the Buckner Room at the *Herald Leader*. It turned out that David was right. A computer society could be

successful in Lexington.

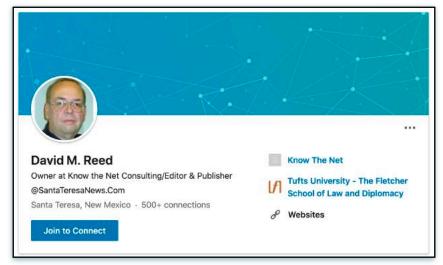
David worked at several jobs while at the *Herald Leader*, eventually starting the newspaper's online service which was originally called KentuckyConnect and then, later, becoming <u>kentucky.</u>com.

As the years passed, David and his wife, Dawne, eventually left Kentucky.

They arrived in Tucson where David headed up the online division of the *Arizona Daily Star*.

Eventually, the couple moved to Santa Teresa, New Mexico where David began work as director of the online division of the El Paso, Texas, newspaper.

Reed died suddenly on October 9 of last year. He is missed by many, many people who knew him.



David Reed's Linked In page on the web.

Former CKCS Director Lilly Crawley remembered

For years, Lilly Crawley was an invisible face at CKCS who gave a lot of herself for



CKCS relied on Lilly Crawley for many behind-the-scenes operations, including as office manager and development of computer courses.

the computer society. She became a member in 1997 and wore more hats than many.

She helped develop many classes taught at CKCS, including iPhone, iPad, and greeting card.

In 2017, she retired from

CKCS, left Lexington, and moved back to eastern Kentucky. On June 10, she passed away.

Jenny Brown shares her sentiments about Lilly and many CKCS members would agree:

She was smart, kind, generous, and loving and those are just a few of her wonderful qualities. Most of all she was a friend to me and everyone she ever met. I will miss her very much.

Three years ago, Brooke Thomas, CKCS president, wrote this about Lilly as she was retiring from service at CKCS:

If she weren't moving so far away, I'm

sure she would still be helping at CKCS. She will be sorely missed, but we wish her well in her new adventure.

She has performed many roles throughout the years. She was involved in developing many of the classes including the Greeting Card Class, the Works Class, the iPhone and the iPad class. She has served as the office manager and volunteered as an office supervisor.

She has always been willing to help with the annual picnics and holiday parties. When Central Kentucky Computer Society held the CompuLex shows in Heritage Hall, she was there helping. She also served as a director on the CKCS Board.



Lilly Crawley (on far right) and others outside the CKCS Resource Center nearly 20 years ago as they prepared to leave for a SeniorNet retreat.

Remembering Lilly Crawley

For years she has been the one responsible for sending out the thank-you cards to people who make donations.

Not only did Lilly do all these things, but she willingly volunteered and took on these responsibilities with a smile and a great attitude. You could count on her to pitch in and help no matter the task.

Individuals like Lilly Crawley are what make CKCS successful. She has been the strength behind the scenes that few people see but keeps the organization going.

You may be asking yourself, How can I help CKCS during these uncertain times?

There are several ways. You can:

- Become a member of CKCS
- Register for an online class or workshop.
- Register for Kroger's Community
 Rewards program and choose
 CKCS as the non–profit you support
 every time you buy groceries.
- When you buy an item from Amazon, make sure you visit
 smile.amazon.com
 rather than amazon.com
 and choose CKCS as the non-profit you support.

President's Comments

By Brooke Thomas

As we head into the fifth month of Covid 19 we are still facing uncertainty. We still aren't sure when we will again be holding classes and events in our Resource Center. On the positive side of this situation we are finding that Zoom has been a good format for continuing our regular programming. We are hearing very positive comments and are having great attendance at our Tech Nights and SIGs.



Brooke Thomas president@ckcs.org

We began some new programing in June called CKCS Open Houses. The first one had over 30 participants. These free events will continue through August. They are a way to keep you involved at CKCS and to attract new members. Check out the listing in this newsletter.

We had to cancel our planned in-house summer classes, but we were able to schedule four virtual workshops. The first two worked quite well using Zoom. The last two summer workshops *Understanding Facebook* and *Getting the Most Out of your Mac* will be held this month.

There is one monthly event that we have not been able to solve using Zoom; Dr. Fixit and iHelp. They require more "hands-on". Considering this situation we have started working on the guidelines and safety precautions to be able to meet at the Resource Center. We hope we will be able to offer it in August.

But as we find ourselves saying over and over...stay tuned. If our plans come to fruition, you will hear about it in the newsletter and the weekly "What's Happening Next Week" email.

This Covid-19 pandemic has provided us with some challenges, but we are figuring ways to work around them. When we finally get back to "normal," I suspect we will be using some of the ideas we have come up with this summer to expand our regular programming.

Apple products getting major changes

By Kurt Jefferson

very year, thousands of people who create software, hardware, and other products. flock to California to hear about new Apple products. Not this year.

Because of the Covid–19 pandemic, Apple live– streamed its announcements at the Worldwide Developers Conference.

Our biggest updates ever.

Apple displayed this message on its website to promote its new products – announced at this year's WWDC.

Here are some highlights of this year's WWDC keynote address by Apple CEO Tim Cook:

- iPad OS 14 Apple's own iPad apps (such as Photos, Notes and Music) get updates with tool bars and side bars.
- iOS 14 Gets a new, redesigned home screen and a new software app called "App Clips," iOS 14 allows users to set default email and web browser apps, users can drag widgets onto an iPhone screen, a new feature called "App Library" allows users to automatically organize apps.
- Macs Will no longer use Intel chips. Apple announced it will begin using its own processors in its computers later this year. Apple says the change will allow faster performance

on its laptops and desktops. In addition, Apple says using its own chips will allow Macs to run software made for the iPhone and iPad. The change will require Mac software makers to update their software for compatibility. Apple says Adobe and Microsoft are already updating their software and adds that developers can get their apps up and running on the new chips in a "matter of days." Apps that haven't been updated will run using an item called Rosetta 2, which Apple says will provide backward compatibility with Intel chips. The newest Mac operating system is called "Big Sur" and will offer new system sounds, redesigned notifications, widgets, and more. Safari browser extensions will become part of the Mac App Store.

- Apple Watch OS 7 The newest version of software will track user sleep patterns. This includes a feature to urge users to go to bed and gently wake them up. Sleep data will be graphed and analyzed using the Apple Health app. For the first time, Apple Watch software will include a new hand–washing timer.
- Home App Apple redesigned its Home app that controls smart home accessories such as cameras and smart locks. Home security cameras using Apple's HomeKit system will now support facial recognition.
- **Apple TV** Gets support for multiple users and extra controller support for games.

July virtual workshops

WHAT YOU NEED TO KNOW: Due to the current Covid-19 pandemic, all workshops will be taught using the Zoom app. We recommend that participants practice using Zoom before the workshop occurs. Handouts will be sent to everyone enrolled in a workshop via email.

NEW ENROLLMENT PROCEDURES

Payment will be by credit card only. If you want to enroll in any of the workshops call CKCS (859-373-1000) and leave a detailed message giving us your name (spell it), the workshop(s) you want to enroll in, and a phone number where we can reach you (this must be a phone number where we can reach you directly). **DO NOT record your credit card number on your voicemail message.** We will be monitoring the phone messages daily and ask for your credit card number when we call you.

The cost of a workshop is \$30.00 if you are not a CKCS member. The cost for CKCS members is \$24.00

Workshop	Date	Time	Online Only?
Understanding Facebook	Thursday, July 9	10 A.M. – Noon	Yes, via Zoom

You'll learn how to maintain a Facebook page. The Profile page and Home page will be explained. How to find friends, make a post, edit and respond to posts, prioritize news feeds, check privacy settings, unfriend and block-friends, and delete and deactivate your Facebook account will all be featured.

Get More Out of Your Mac	Tuesday, July 21	10 A.M. – Noon	Yes, via Zoom	
--------------------------	------------------	-------------------	---------------	--

You probably use your Mac every day but you're probably not getting the most out of your computer. This course will teach you techniques you can use to be more effective. Topics range from organizing files in a folder to suit you better to keyboard shortcuts to customizing your Dock. Tips provided in this course will save you time and make your computer use more enjoyable.

Need Zoom to learn online? Find the app here

If you need the Zoom app, you can download it <u>here</u> for both Windows and Mac computers. Click on the blue "Download" button to start downloading the app. You can also update your app by using that link. The latest version of Zoom is 5.1.0.

Some Mac users may need to give their computer permission to install Zoom. You can read about that <u>here</u>.

Zoom is also available for iPads, iPhones and the iPod touch from the App Store on your device.

Android phone and tablet users may download Zoom from Google Play.

July Tech Night: Using your virtual library with Julie Scalos

By Brooke Thomas

We are all missing our beloved public libraries during this Covid-19 pandemic, but you can find a lot of materials online.

You just have to know how to access them. Julie Scalos, assistant manager at the Eastside Branch of the Lexington Public library, will discuss what is available and show us how to access a plethora of resources to keep us busy for the summer into the fall.

Many people still do not understand how to download eBooks and audiobooks, so part of her presentation will demonstrate how to do this. But there are more resources in addition to these.

Magazines, podcasts, Lynda.com are a few things, as well as, new online programs through August 15 for adults, children, and families. She will share some of the resources for kids, like Beanstack. Also, she will go over the library's news resources like access to the Herald Leader.

Julie has worked for libraries for 23 years. She managed the technology programming at the Central library for five years before recently being transferred to the Eastside location.

She still works with the library's technology team to create technology-based programming. She is a native of Lexington and loves to read! She likes biographies, historical fiction, and novels.

Join us to see to get the latest scoop on what's available and new at the Lexington Public Library. Invite your friends to Zoom with us.

You can get the Zoom link from the weekly email "What's happening next week at your computer society". Look for your email on the Thursday night of the week before the event.



Lexington Public Library Eastside Branch assistant manager, Julie Scalos

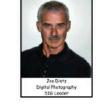




• Join us via Zoom for Tech Night on July 13 at 7 P.M. •

Central Kentucky Computer Society Digital Photography Special Interest Group

2020 "Hall of Fame" Photo Contest



7 PM July 28, 2020

YES – We will have a photo contest this year...

HOWEVER – We will be ZOOMing on-line.

Based on your recommendations, topics this year are:

Black and White



Fishing



Flower Macros



The Contest will be held on July 28, 2020 as a ZOOM SIG. Let your imagination be your guide.

This year some things have changed. Instead of hard-copy, participants will e-mail their entries to me. I will organize them to present at the ZOOM Digital Photography Special Interest Group.

At the meeting, pictures will be shown by category and everyone can vote on their first, second or third place. Then they can choose which of their first-place entries will the best of show. At the end of the meeting and before midnight, each participant can e-mail me (joedietz@aol.com) their first, second and third place in each category and best-of-show. I will tally them, and they will be announced in the next newsletter.

To submit images:

- Be a member of CKCS
- Each member can submit a maximum of three pictures. They can all be in one category or spread among the three categories.
- With each e-mail that you send me be sure to include your name and the category for each entry.
- Pictures must be received by me no later than July 27, 2020.

June Digital Photography SIG Photo Contest Winners

Topic: State Parks



First Place: Jan Landers-Lyman



Topic: State Parks



Second Place: Anne Campbell

Windows Special Interest Group Tuesday, July 14, 2020 7:00 pm

Mike Seiler Windows SIG Leader



If you read the advice of the experts, you should BACKUP your computer.

In July I will talk about one of the built-in programs for backing up your computer. Most people recommend you have one external drive that you use every day to make your backups and another one not at your residence just in case something happens at your residence. I will talk about some of the possibilities.

I hope to see you July 14.

We will be using Zoom again to present this month's SIG. The link to join the meeting and instructions about how to join will be sent out via email to everyone on my email list. Also, the link will be in the weekly message about what is going on at CKCS called "Next week at your computer society" for the week of July 11 to July 18.

If you are not on my email list and want on it you can send me an email with your name and email address to w10sig.ckcs@gmail.com

Please send any questions and/or topics you want me to talk about in the Windows 10 SIG to w10sig.ckcs@gmail.com

WARNING, WARNING, WARNING

By Windows 10 SIG Leader, Mike Seiler

DO NOT, upgrade Windows 10 to its newest version called 2004.

The people who already updated have had problems with:

- Bluetooth
- Audio drivers
- Unexpected restarts
- Mouse input with apps and games
- All the apps in Microsoft office
- Printer problems

Microsoft will probably find more problems with the 2004 upgrade as more people start using it. Microsoft is fixing the problems as they are found.

I recommend you Wait at least two months, the middle to late August, before you upgrade. Let other people find the problems before you upgrade.

If you want to see where your computer stands in the queue for upgrading read the following.

To determine which version of Windows 10 you are using, hold the Windows Key (WK) + R. This opens the Run Window. In the text box type

"winver" (without the quotes). × About Windows Windows 10 In the About Windows the version of Windows 10 is listed Version 1909 (OS Build 18363.836) © 2019 Microsoft Corporation. All rights reserved. Here the version is 1909. This means this version was The Windows 10 Home operating system and its user interface are protected by trademark and other pending or existing intellectual property released in September (09) of rights in the United States and other countries/regions. 2019 (19) This product is licensed under the Microsoft Software License misbugly@hotmail.com OK

Warning, Warning - continued

A new version has been released and is called version 2004. April (04) in 2020 (20). Some people are starting to install it.

If want to see where you stand with the new update then,

WK + I > Update & Security > Windows Update

You will see one of three things.

Learn more

Feature update to Windows 10,
version 2004

The Windows 10 May 2020 Update is on its way. We're
offering this update to compatible devices, but your device
isn't quite ready for it. Once your device is ready, you'll see
the update available on this page. There's nothing you
need to do at this time.

Peature update to Windows 10, version 2004
The next version of Windows is here with new features and security improvements. Select "Download and install", and the update will begin after other updates in your queue have completed. Your device may need to restart.

Download and install

3. There is not any information about it in Windows Update.

No matter what you see DO NOT install it. Again, wait a month or two.

Note: This was the first item I talked about in June's Windows 10 SIG. If you want more information about the SIG see the article in this newsletter.



Join the Amateur Photography Club SIG every Thursday at 10 A.M.



You need the Zoom app to participate.

To request an invitation email: boone.baldwin@gmail.com

July 2020 CKCS Special Interest Groups (SIGs) Schedule

Larry Trivette prepared the SIG calendar. Print this page for your refrigerator or bulletin board.

While our Resource Center on Moore Drive is still closed due to the COVID-19 pandemic, join us ONLINE for selected SIG meetings.

• Zoom Meetings: click the hyperlink in your received email to join the meeting.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
29 Jun	30 Jun	1 Jul	2 Jul	3 Jul	4 Jul
			10 a.m. Amateur Photo Club Chat <mark>via Zoom</mark>		Independence Day
			^{7 p.m.} Board of Directors Meeting via Zoom		
6 Jul	7 Jul	8 Jul	9Jul	10 Jul	11 Jul
0000	, J.		10 a.m. Amateur Photo Club Chat via Zoom		
			7 p.m. Mac & iPad KURT JEFFERSON		
			via Zoom		
13 Jul	14 Jul	15 Jul	16 Jul	17 Jul	18 Jul
7 p.m. Tech Night Using Your	7 p.m. Windows 10 MIKE SEILER		10 a.m. Amateur Photo Club Chat <mark>via Zoom</mark>		
Virtual Library with Julie Scalos via Zoom	via Zoom		7 p.m. Access Database STUART ZAHALKA		
20 Jul	21 Jul	22 Jul	23 Jul	24 Jul	25 Jul
			10 a.m. Amateur Photo Club Chat via Zoom 7 p.m. Unix/Linux LEWIS GARDNER		
27 Jul	28 Jul	29 Jul	30 Jul	31 Jul	1 Aug
7 p.m. FoxPro Database GARLAND SMITH	7 p.m. Digital Photography JOE DIETZ		Amateur Photo Club Chat via Zoom		
GAKLAND SMITH	via Zoom				

As reported cases of coronavirus in U.S. climb higher, tech giants close their stores

As this newsletter is being prepared, more than 131,000 Americans have died from the coronavirus. The Covid–19 pandemic is still spreading in the States.

During the pandemic, Microsoft closed all of its stores. Now it's permanently getting out of the brick and mortar business. It's <u>closing all retail</u> stores except for those in New York, London, Sydney. Those locations will showcase Microsoft's technology but won't necessarily sell merchandise.

The Redmond, Washington campus will remain open, reports Axios, the news website.

In addition, Apple has temporarily closed 32 stores in five states. "Due to current COVID-19 conditions in some of the communities we serve, we are temporarily closing stores in these areas," Apple said in a statement. "We take this step with an abundance of caution as we closely monitor the situation and we look forward to having our teams and cus-

tomers back as soon as possible." In May, Apple reopened many stores and <u>issued a letter</u> to customers.

Because of the climbing coronavirus rate in the U.S., it has temporarily closed stores in Arizona, Florida, North Carolina, South Carolina, and in the Houston area.

Apple's Fayette Mall store remains open. Apple was one of the first retailers to close all of its U.S. stores in mid–March.

Sections

AXIOS

About Axios

Sign up



Microsoft to close all retail stores



Photo: Nicolas Economou/NurPhoto via Getty Images

Microsoft will permanently close most of its physical retail stores, but its London, New York City, Sydney and Redmond campus locations will remain open as Microsoft showrooms dubbed "experience centers," the company announced Friday.

Why it matters: Microsoft has yet to re-open any of its physical stores since it closed them all due to the coronavirus pandemic, even as states started easing restrictions, The Verge notes,

A screen grab from the Axios news site explaining that Microsoft intends to permanently shut down all of its retail stores.

Apple switching from Intel to its own chips in Macs is a big deal

Preaking up may be hard to do, but it has benefits for Apple and millions who use their Macs.

Apple announced in June that after 15 years it would stop using Intel processors in its Macintosh computers. Instead, Apple says it will begin using its own ARM processors (similar to what's inside the iPhone, iPad and iPod touch.) Yes, this is a big deal.

Why the switch? Analysts who follow tech developments cite three positives:

- Apple's own chips will likely cost the company far less than buying chips from Intel.
- Macs with Apple chips potentially could cost less, be more powerful, boost longer battery life and lead to higher profit margins.
- Apple says the new Macs will offer performance improvements of 50–100% over Intel processors.
- Apps that run only on iPads and iPhones could potentially run on Macs.
- The new Mac operating system called "Big Sur" has been redesigned to look more like iOS, which is the operating system on iPads and iPhones. The redesign would be familiar to many iPad and iPhone users who may look into the Mac.

What are the downsides?

 Mac apps written for Intel processors won't run under Apple processors. That's why Apple is including an emulator called Rosetta 2 that tricks the Apple processor into thinking it's made by Intel. Apple went through a similar process years ago when it switched from the IBM PowerPC processor to Intel chips.

The first Macs to run on Apple–made ARM chips will be the next generation 13.3–inch MacBook Pro and a newly redesigned iMac expected to go on sale during the last three months of this year.

The transition is the first time in the 36–year history of the Mac that the computer line will be powered by an Apple–designed processor. Apple CEO, Tim Cook, who spoke about the switch, said at Apple's WWDC (Worldwide Developer's Conference) in June, "it's a historic day for the Mac."

Craig Federighi, Apple's senior vice president of software engineering, said: 'The vast majority of developers can get their apps up and running in a matter of days.' In fact, Adobe and Microsoft are among the first two software firms to begin rewriting their Mac apps to run under Apple's own processors.

Apple gives Macs a brain transplant with new Arm chips starting this year

The WWDC announcement is the beginning of a long, complicated transition away from Intel chips.



A screen grab from C|Net announcing Apple's switch from Intel to its own chips to be used in Mac computers.

Join us online, July 9th at 7 P.M.



iCloud Drive on your iPad, iPhone and Mac allows you to backup documents and store files using Apple's iCloud system.

At the July SIG (special interest group) meeting online using Zoom, we'll discuss how to get more out of iCloud Drive.

You'll need the Zoom app on your Mac, iPad, iPhone or iPod touch to participate.

See you online on the 9th!

Summertime is the time to crack open a book

Okay, you've been bitten by the book bug. It doesn't matter whether you're reading a paper book, a Kindle, a Nook, or an iPad or Android tablet.

Here are top summer reads from Amazon.

Editors chose everything from *The Vanishing Half* (A novel of twin sisters who chart different lives but find their families intertwined again) to *Fair Warning* (Book 3 in the Jack McEvoy series):

• *The Vanishing Half* by Brit Bennett

 Fair Warning by Michael Connelly

• Feasting Wild by Gina Rae La Cerva

- A Burning by Megha Majumdar
- 28 Summers by Elin Hilderbrand
- *Devolution* by Max Brooks
- The House on Fripp Island by Rebecca Kauffman
- Rebel Chef by Dominique Crenn
- The Lightness by Emily Temple
- Twisted Vine by Toby Neal
- Find Me by Anne Frasier
- Never Look Back by Mary Burton
- *The Stationmaster's Cottage* by Phillipa Nefri Clark

Here are suggested summer reads by Bookbub:

- Water's Edge by Gregg Olsen
- Legacy of Lies by Robert Bailey
- High Treason by Sean McFate
- Revenge by Filip Forsberg
- The Guest List by Lucy Foley
- Not My Daughter by Suzy K. Quinn
 - •You Can't Catch Me by Catherine McKenzie

•Red Sky Over Hawaii by Sara Ackerman

> •Our Time Is Now by Stacey Abrams

- •Those Who Hunger by Owen Banner
 - •Snowed Under by Mary Feliz
 - •Credible Threat by J.A. Jance
 - •1123 Hard to Believe Facts by Nayden Kostov
 - •*In Desperation* by Rick Mofina
- •On Ocean Boulevard by Debbie Macomber
- •The Palladium Wars: Ballistic by George R.R. Martin
- •The Child Finder by Toby Neal

•This is What America Looks Like by Ilhan Omar

- Love in the Blitz by Eileen Alexander
- Mexican Gothic by Silvia Moreno Garcia
- You Exist Too Much by Zaina Arafat
- The Black Swan of Paris by Karen Robards
- Mrs. Lincoln's Sisters by Jennifer Chiaverini
- The Last Train to Key West by Chanel Cleeton

You've got Mail? Maybe not if you use Microsoft software to read Gmail

omething strange is going on and no one has put a finger on the culprit.
Reports from two well–read blogs,
Windows Latest and MSPowerUser, reveal emails are disappearing.

They either are being deleted or are landing in a Gmail user's junk folder.

Two groups of computer users are reporting this strange phenomenon:

- Users of Microsoft Windows 10 built–in Mail app
- Mac users relying on Microsoft OutLook to read their Gmail messages

Nadine H. <u>posted her concerns</u> to a Microsoft Community page:

"I have been facing an issue with the Windows 10 Mail app linked to a Google account. I have noticed that when I respond to emails, the email I send disappears and cannot be found in sent items, outbox, bin, spam, or anywhere actually. The disappeared email cannot be found on gmail's web interface either. It appears that it is automatically deleted and erased from the server."

Several posters say Google has confirmed that it's a Microsoft problem. That means users of Windows 10 will need to wait for a Windows 10 update to fix the problem.

Mac users who rely on OutLook for their Gmail messages should be able to fix the problem when Microsoft issues an OutLook for Mac service pack.

From users' reports, this appears to be a significant syncing problem between Microsoft and Google's Gmail servers.

Users have found a workaround for Windows 10 and OutLook for Mac users:

- Go to gmail.com (Gmail's website) and log into your email account.
- Go to Settings > Filters and blocked addresses > Create a new filter
- In 'From' field, enter your address
- Click 'Create Filter'
- On the next page, select 'Never send it to Spam'
- Click 'Create filter'

As users have noted, this workaround is not perfect because it creates two sent items in Windows Mail but it does stop Gmail messages from being lost or deleted.

That is the most important issue until Microsoft issues an update.

Memberships

Submitted by CKCS Board Member Ben Rice (ben.rice@ckcs.org)

This update is from May 25, 2020 - June 20, 2020.

New Members

- Rodney Gratz
- Rebecca A. Mercier

Renewing Members

- Phyllis E. Bieber
- James Brown
- Jerry K. Brown
- Carolyn C. Figg
- Antoinette P. Greider
- Linda Lawrence
- Philip G. Meyer
- Jeanie R. Moore
- John & Anita Pettus
- Barbara A. Rainey
- Jerry Roth
- Dorothea & Joachim Scholz
- Lydia Short
- Gail Smathers

A big thank-you to new and renewing members for helping us sustain CKCS. Because CKCS is a non-profit, it needs your support to thrive and survive.

Member of



Central Kentucky Computer Society

Incorporated

CKCS Resource Center 160 Moore Drive, Suite 107 Lexington, Kentucky 40513 (859) 373-1000 www.ckcs.org

· OFFICERS •

Tenure ends June 30, 2021

President: Brooke Thomas Vice-President: Joe Dietz Secretary: Larry Trivette Treasurer: Jim McCormick

· DIRECTORS ·

Tenure ends June 30, 2022

Boone Baldwin Toni Greider Jan Landers-Lyman Ben Rice Mike Seiler

Tenure ends June 30, 2021

Bob Brown Janet Cartmell Larry Mitchum **Eugene Potter** Pennie Redmond

Webmasters Bob Brown, Wendell Curtis

Class Coordinator Janet Cartmell

Office Coordinator Jan Landers-Lyman

Office Supervisors

Bob Brown, Wendell Curtis, Tracy Elton, Nancy Kolacz, Jan Landers-Lyman, Mike Seiler, Lydia Short, Julia Steanson, Larry Trivette, Cookie Dungan

Alternate Supervisors

Jenny Brown, Nancy Bowling, Kathy Davis, Gale Greer, Marie Han, Nita Martin, Toni Greider, John Plumlee, Sandra O' Neal, Helen Pope, Dottie Van Winkle

CKCS Calendar Wendell Curtis

Mail Chimp Manager Larry Mitchum

Newsletter Editor Kurt Jefferson

Newsletter Proofreaders

Ben Rice, Brooke Thomas, Bob Flynn,

Toni Greider, Kurt Jefferson

Refreshment Center Jim Hughes

July Video Links



Acapella singing by The Lloyd Family The Ultimate Travel Guide: Australia

The Irish Blessing (over 300 churches sing) The Ultimate Travel Guide: New Zealand

Be Not Afraid by Catholic Artists from home

A ten-year-old autistic and blind boy singing Ten places you have to visit in Brazil

Four-month-old baby tries singing Karen Carpen-Ten best places to visit in Canada

ter song

Down To the River by Virtual Choir

"The Rose" by the King's Singers

Susan Boyle, Britain's Got Talent, 2009, Episode 1

Brother & Sister sing "The Prayer"

Deployed soldier had to skip brother's wedding

Father-Daughter duet, "All I Ask of You"

Glen Campbell performs "Classical Gas"

Acoustic Eidolon performs "Both Sides Now"

"Reach Out of the Darkness" by Friend & Lover

Hilarious clog dancer steals the show

Lionel embarrasses himself on As Time Goes By

Queen meets Hyacinth Bucket

How to use vinegar to keep mildew from coming

back (bathroom tips)

5 amazing vinegar hacks

Use vinegar in your garden

Cleaning with vinegar (shower cleaner)

Learn Spanish: 300 Spanish phrases for beginners

Let's learn French, Part 1

Teen speaks over 20 languages

My first trip to Ireland

England travel guide

Ten best places to visit in Germany

Winter snowstorm in Toronto

One family's parody of Les Misérables goes viral

Dishonorable, a Discharge

Went with the Wind

Cher on the Carol Burnett Show

Nora Desmond at a restaurant

Gloria Swanson from 12 to 84

A collection of silent movies

Buckle Up, it's Bette Davis

Top ten Bette Davis movies

The Diner Sketch – W.C. Fields

Laurel & Hardy, best clips 7

Laurel & Hardy, Don't call me fatty!

1920's ten-minute movie clips

1920's New Orleans film clips

San Francisco in 1906

Rare footage of San Francisco after 1906 earthquake

San Francisco, before & after earthquake

Lexington of the 1950's and 60's

Downtown Lexington, 1800's to 1950's

1930's Kentucky photos

Old photos, Louisville, 1900-1906

Newsletter Contents	Page
Cover/Title page	1
Dr. Fixit & iHelp Free Open Houses	2
David Reed Remembrance	3
Lilly Crawley Remembrance	4
Lilly Crawley (cont.) & President's Comments	5
Apple products getting major changes	6
July Virtual Workshops	7
July Tech Night	8
'Hall of Fame' Photo Contest	9
June 1st Place Winner: Digital Photography SIG Contest	10
June 2nd Place Winner: Digital Photography SIG Contest	11
June Windows SIG Meeting: Backup Your PC	12
Don't Upgrade Windows 10 to version 2004	13
Don't Upgrade Win 10 to version 2004 (cont.)	14
Join the Amateur Photography Club SIG	15
July SIG (special interest group) calendar	16
Tech Giants close their stores	17
It's a big deal – Apple's own chips to be in Macs	18
July Mac/iPad SIG: iCloud Drive	19
Summer Reads 2020	20
Microsoft & Gmail have issues	21
New members / Renewing members	22
July Video Links	23
July Newsletter Index	24